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Government
Publications

Metropolitan Toronto

**addresses and information
to be used with**

Handbook for Counsellors of Newcomers

Prepared in cooperation with
the Community Information Centre
of Metropolitan Toronto



Ministry of
Culture and
Recreation

Citizenship
Branch

Hon. Robert Welch
Minister
Robert Johnston
Deputy Minister

The Handbook for Counsellors of Newcomers and this local directory are available free to counsellors and teachers of newcomers and community information centres. For additional copies contact:

Citizenship Branch
Ontario Ministry of Culture
and Recreation
24th Floor,
400 University Avenue
Toronto, Ontario
Telephone: (416) 965-1192

Prepared: March, 1976

Others interested in obtaining a copy of either publication are requested to send cheque or money order to:

Ontario Government Bookstore
880 Bay Street
Toronto, Ontario M7A 1N8

Handbook for Counsellors
of Newcomers and Directory \$2.50

Local Directory only \$1.00

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This Metropolitan Toronto Information Directory is a supplement to the *Handbook for Counsellors of Newcomers* and can be used separately or with the Handbook. It was prepared by Mrs. May Fulton in cooperation with the Community Information Centre of Metropolitan Toronto.

Because of the complexity of services in Metropolitan Toronto, this directory should also be used in conjunction with the Community Information Centre of Metropolitan Toronto and the Directory of Community Services which it publishes.

The Community Information Centre can refer callers to sources of help and give advice in the use of services. The Community Information Centre is also particularly good at offering alternative solutions the caller might not have considered. It provides information about many services, particularly social welfare and health. If it does not have the information it will try to obtain it. Its information counsellors speak several languages. After hours it handles calls regarding emergencies.

The Directory of Community Services is prepared for persons and organizations to whom people may turn for advice and help. It gives full information regarding organizations — both government and non-government — which provide the following types of services: information, counselling and social welfare; financial; legal and consumer; health; citizenship and immigration; housing; employment and vocational; educational and recreation.

The Community Information Centre also publishes:

- Day Care Facilities
- Nursery Schools
- Guide to Summer Recreation
- Clubs for Older Persons

How to use this Directory

Because we are in the process of changing the Handbook from one integrated publication (main section plus local supplement) to two separate, complementary books, there are dual page numbers in this local directory. The bracketed numbers in the lower corner correspond with the following missing pages of the Handbook: 29, 40, 51, 70, 83, 98, 105, 110, 117, 122, 133, 136, 139, (e.g. pages 29, 29a, 29b, etc., all pertain to the Employment section of the Handbook: pages 40, 40a, 40b, etc., all pertain to the Health section of the Handbook, etc.) References are made in the main section of the Handbook to these pages for the local addresses of services or organizations mentioned in the Handbook. The numbers centred at the bottom of the pages in this local directory are the standard consecutive page numbers.

It is hoped that this format for your local supplement will prove to be a convenient reference for addresses and local information, with the Handbook available for more detailed information.

Your comments and suggestions on how this directory could be improved would be appreciated.

Dianne Atkins, Editor

TABLE OF CONTENTS

- Employment 3 (29)
- Health 9 (40)
- Social Services 17 (51)
- Education 23 (70)
- Housing 31 (83)
- Finances 37 (98)
- Law 39 (105)
- Licensing 41 (110)
- Automobiles 43 (117)
- Immigration and Citizenship 45 (122)
- Recreation 47 (133)
- Meeting Canadians 53 (136)
- Information Centres and Libraries 55 (139)
- Alphabetical Index 65

EMPLOYMENT

Addresses for Metropolitan Toronto

Table of Contents

Human Rights (Discrimination)	4
Employment Standards	4
Translating Work Resumes	4
Canada Manpower Centres	4
Free Translations of Professional Documents	5
Immigrant Aid Societies and Other Agencies	5
Job Training Programs	6
Unemployment Insurance	6
Workmen's Compensation	7
Labour Unions	7

EMPLOYMENT

Addresses for Metropolitan Toronto

Human Rights (Discrimination)

The Ontario Human Rights Commission
400 University Avenue, 12th Floor
M7A 1T7
965-6841

(Casual Worker Office)

361 King Street East
M5A 1L1
363-5931 (after 8:15 a.m.)
363-6757 (before 8:15 a.m.)

East Branch
1985A Danforth Ave.
M4C 1J7
694-0276

Employment Standards

Employment Standards Branch
Ontario Ministry of Labour
400 University Avenue, 6th Floor
M7A 1V2
965-5251

Toronto Dominion Centre, 4th Floor
King Street West, P.O. Box 4
M5T 1A1
363-5931

Labour Standards Branch
Canada Department of Labour
74 Victoria Street
M5C 2A5
369-3926

Ryerson Polytechnical Institute
Student Placement Office
380 Victoria Street
M5B 1W7
363-5931

Translating Work Resumes

Ontario Welcome House
8 York Street
M5J 1R2
965-3021

Borough Offices

Handle professional, industrial, trades and commercial applications.

North York:

5799 Yonge Street
(Newtonbrook Plaza)
Willowdale, Ontario M2M 3V3
221-9343

Scarborough:

1610 Midland Avenue
Scarborough, Ontario M1P 3C5
751-9520

2500 Lawrence Avenue East
Scarborough, Ontario M1P 2R8
751-9520

West Toronto:

2968 Dundas Street West
M6P 1Y8
763-3611

Canada Manpower Centres

General Inquiry: 484-5497

Immigrant Settlement
200 Dundas St. E.,
M5B 1A4
363-5931

Responsible for placement of independent (unsponsored) immigrants who have never worked in Canada. Borough offices have their own Immigrant Settlement staff.

Industrial & Trades

200 Dundas Street East
M5B 1A4
363-5931

(Casual Worker Office)

391 Keele Street

M6P 2K9

763-2781 before 8:15 a.m.

763-3611, ext. 249 after 8:15 a.m.

Ontario Federal-Provincial Agricultural
Manpower Service

Farm Services Phone: 763-3611, ext. 253

393 Keele St. Manager: Mr. A.W. Cobson

M6P 2K9

Etobicoke:

1243 Islington Avenue N.

M8X 1Y9

239-3571

(Casual Worker Office)

1256 The Queensway

Etobicoke, Ontario M8Z 1S2

239-3571

(Branch Offices)

3253 Lakeshore Boulevard West

M8V 1M3

255-8571

York Weston:

1747 Jane Street

Weston, Ontario M9N 2S5

247-8261

(University CMC)

York University Room N-111, Ross Building,

4700 Keele Street

Downsview, Ontario M3J 1P3

667-2417

(Casual Worker Office)

1357 Weston Road

Weston, Ontario M6M 4R9

247-8261

Oakville:

Staff at Canada Manpower Centres speak a wide variety of languages. Enquire about specific languages at 363-5931 or the nearest Centre.

Trigger — Centre for unemployed youth

371 King Street West,

Toronto, Ontario M5V 1K1

366-4206

Hours: Monday to Friday, 9:30 a.m.

— 4:00 p.m.

An informal job-finding cooperative primarily for young people. Apply in person.

Free Translations of Professional Documents

Translation Services

Ministry of Culture and Recreation

MacDonald Block, Rm. 1-50 (Main Floor)

900 Bay Street

M7A 1P3

965-2891

Immigrant Aid Societies and Other Agencies

Staff at immigrant aid societies speak a wide variety of languages. Enquire at individual agencies about the languages spoken there. See also Counselling Services in Education page 29, Immigrant Aid Agencies, page 58 and Information Centres p. 56.

Ontario Welcome House

Ontario Ministry of Culture and

Recreation

8 York St., 3rd Floor

M5J 1R2

862-1743

Catholic Family Services

67 Bond Street

M5B 1X4

362-2481

Assists in finding jobs for sponsored immigrants. Available to people of all religions.

University Settlement

23 Grange Road

M5T 1C3

364-9133

University Settlement is particularly good at counselling Chinese immigrants. Other immigrants may also be helped here.

Jewish Vocational Service of Metropolitan Toronto
74 Tycos Drive
M6B 1V9
787-1151

Conducts comprehensive vocational counselling for men and women of all ages in Metropolitan Toronto on non-sectarian basis. The service assists people in appraising their vocational aptitudes and in making decisions with regard to career, education and employment objectives. The fee of \$100.00 for this service may be adjusted if necessary. A specialized rehabilitation programme is available for handicapped and disadvantaged persons.

Jewish Immigrant Aid Services of Canada
152 Beverley Street
M5T 1Y5
363-7231

This organization offers immigration assistance and other services to all Jewish immigrants.

Job Training Programs

The Industrial Training Branch
Ministry of Colleges and Universities
965-4211

Mowat Block
Queen's Park 97A 1C2
Toronto, Ontario
Storefront Office:
558 Yonge St.
M4Y 1Z1

Ontario Ministry of Community and Social Services
Regional Supervisor, Rehabilitation Branch
110 Eglinton Avenue West
M4R 2C9
487-5441
Offers a comprehensive range of vocational rehabilitation services including assessment,

counselling, physical restoration measures, and training and placement for any handicapped person residing in Ontario. Provisions include cost of training plus maintenance allowances where required.

Unemployment Insurance

Unemployment Insurance
Unemployment Insurance Canada
P.O. Box 4079, Postal Station A
M5W 1H8

District Offices: Mon. — Fri. 8:30 — 4:30

South Office

180 Wellington St. W.
P.O. Box 4006, Postal Station A
M5W 1H8
862-1951

Toronto Centre Office

883 Bloor Street West
P.O. Box 2000, Postal Station E
M6H 4E4
537-3473

High Park Office

2968 Dundas Street W.,
P.O. Box 1111, Postal Station D
M6P 1Y8
766-6431

North Office

20 Holly Street
M4S 2E8
487-1711

East Offices

745 Danforth Ave.,
P.O. Box 625, Postal Station J
M4J 4Z3
75 The Donway West
P.O. Box 3600
Don Mills M3C 2T9
449-1440

West Office

1243 Islington Ave.,
P.O. Box 400, Station M
M6S 4T9
231-4151

Hours: Mon. - Fri., 9:00 a.m. to 4:30 p.m.

Tues. 9:00 - 7:00

A citizen group assisting injured workmen
with problems relating to the Workmen's
Compensation Board.

Willowdale Office

5799 Yonge Street
P.O. Box 1400, Postal Station A
Willowdale M2N 5W3
266-2990

Labour Unions

Canadian Labour Congress
Labour Council of Metropolitan Toronto
15 Gervais Drive, Ste. 407,
Don Mills, Ontario M3C 1Y8
429-3663

Scarborough Office

2472 Eglinton Ave. E.,
P.O. Box 692, Postal Station A
Scarborough N1K 5C5
264-2131

Ontario Federation of Labour
15 Gervais Drive, Ste. 202
Don Mills, Ontario M3C 1Y8
429-2731

Information Centres (walk-in)

Mon. - Fri. 8:30 - 4:30

1697 Jane St., Weston
1384 St. Clair Ave. W.

Workmen's Compensation

Workmen's Compensation Board
Claims Inquiry (General Inquiries) 7th Floor
2 Bloor Street East
M4W 3C3
965-8851

Hours: Mon. - Fri., 8:30 a.m. to 7:00 p.m.

Workmen's Compensation Board
Information Centres: (Walk-in)
952 College Street West
M6H 1A5
965-8864

1780 Weston Rd.
Weston M9M 1V8
965-9527

Hours: Mon. - Fri. 9:00 a.m. to 5:00 p.m.,
except Wed., 1:00 p.m. to 9:00 p.m.

Injured Workmen's Consultants
432 Dundas St. E.
Toronto M5A 2A8
961-1260



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HEALTH

Addresses for Metropolitan Toronto

Table of Contents

Health Insurance Programs	10
Temporary Health Insurance for Visitors	10
Supplementary Health Insurance	10
Finding a Doctor	10
Public Health Departments	10
Emergency Health Services	11
Ambulances	11
Dental	11
Medical	11
Poison Control Centres	12
First Aid and Home Nursing Training	12
Suicide Prevention and Crisis Intervention	13
Rape	13
Special Medical and Health Conditions	13
Health Education	13
Family Planning Information	13
Prenatal Education	14
Public Hospitals	14
Home Care and Visiting Nursing Services	14
Home Care	14
Homemaker Services and Meals-on-Wheels	14
Visiting Nurse Services	14
Veneral Diseases	14
Nursing Homes	14
Rehabilitation Centres	15
Mental Health	15
Community Health Centres	15
Funerals	15

HEALTH

Addresses for Metropolitan Toronto

For services in this section, this Handbook should be used in conjunction with the Directory of Community Services published by the Community Information Centre, which provides details about available services. If further help is needed in locating a health service, consult a public health nurse (see below for a list of municipal public health departments), or call the Community Information Centre, 863-0505.

Health Insurance Programs

Ontario Health Insurance Plan
2195 Yonge Street (just South of Eglinton)
M4S 2B2
482-1111

Drug Benefit
Ontario Ministry of Health
Queen's Park
M7A 2S3
Inquiry: 965-7897

Temporary Health Insurance for Visitors

Ontario Hospital Association
Ontario Blue Cross Plan
150 Ferrand Drive
Don Mills, Ontario M3C 1H6
429-2661

The Ontario Hospital Association operates the Ontario Blue Cross Plan, offering a number of prepaid coverages. The "semi-private" plan pays the difference in cost between standard and semi-private accommodation. An extended health care plan is available to individuals.

Extended health care, comprehensive health care contracts, prescription drugs and dental care plans are also available through group enrolment.

Supplementary Health Insurance

Hospital Medical Care
John Ingle, Administrator
710 Bay Street
M5G 1N4
597-0666

Cumba Co-operative Health Services
562 Eglinton Avenue East
Toronto, M4P 1B9
487-5451

Finding A Doctor

It is advisable for people to arrange for a family doctor before an emergency arises. For names of doctors consult the nearest public health department or hospital, or call the Academy of Medicine, 922-1134.

General Practice or Family Practice Units, which are found in some hospitals, will also provide family doctors. A list of these hospitals will be found in the Directory of Community Services under the classification "General Practice or Family Practice Units".

Public Health Departments

East York Health Unit
550 Mortimer Avenue
M4J 2H2
461-8136

Etobicoke Community Health Dept.
4th Floor, Etobicoke Hydro Building
Civic Centre
Etobicoke, Ontario M9C 2Y2
626-4161

North York Department of Public Health
5000 Yonge Street
Willowdale, Ontario M2N 5V7
225-4611

Scarborough Department of Health
160 Borough Drive
Scarborough, Ontario M1P 4N8
438-7454

Toronto Department of Public Health
East Tower, 7th Floor, City Hall
M5H 2N2
367-9111

York Department of Public Health
2700 Eglinton Ave. W.
M6M 1V1
653-2700

EMERGENCY HEALTH SERVICES

Ambulances

For emergency ambulance service the following numbers can be called:

Municipality of Metropolitan Toronto
Department of Ambulance Services
489-2111

Metropolitan Toronto Police and Fire
Department
361-1111

These two numbers service all the boroughs of Metropolitan Toronto. The person phoning for an ambulance should give the address to which the ambulance is to be sent and what type of emergency it is (i.e., a drowning, a heart-attack, an automobile accident, etc.). Emergency calls can also be placed with the operator by dialing "0" and saying "This is an emergency.". The operator then connects the person to one of the two above emergency numbers.

Dental

The Academy of Dentistry, 967-5649, provides the names of dentists on call for emergency after-hours dental service for the following hours:

Monday-Friday — 6:00 p.m. to 1:00 a.m.
Saturday — 12:00 noon to 1:00 a.m.
Sunday — 10:00 a.m. to 1:00 a.m.

Also for emergencies during office hours. Regular dentist's fees are charged.

In an emergency outside office hours the following number should be phoned:

Academy of Dentistry
924-8041

The Academy of Dentistry may also be able to provide a person with a list of dentists who speak languages other than English. For such information the number to phone is 967-5649.

For a list of dental clinics call the Community Information Centre at 863-0505.

Dental Social Services
662 Bathurst St.
M5S 2R3
531-1338

Provides and repairs dentures for recipients of General Welfare Assistance, Family Benefits and by referral from social and health agencies which assume responsibility for payment.

Medical

A 24-hour telephone service is maintained by the Academy of Medicine to assist persons in locating a doctor in an emergency. The number serving all of Metropolitan Toronto is:

Academy of Medicine
922-1134

If unable to obtain a doctor, the following hospitals have emergency departments, and the patient can be taken there:

Etobicoke General Hospital
101 Humber College Blvd.
Rexdale, Ont. M9V 1R8
744-3400
Emerg. Dept. 744-3528

Hospital for Sick Children
555 University Ave., M5G 1X8
597-1500

Humber Memorial Hospital
200 Church St., Weston, Ont. M9N 1M8
249-8111

Mount Sinai Hospital
550 University Ave., Tor. M5G 1X5
596-4200 — 596-4240

North York Branson Hospital
555 Finch Ave. West, Willowdale, Ont.
M2R 1N5
633-9420 — 633-7787

North York General Hospital
4001 Leslie St., Willowdale, Ont. M2K 1E1
492-4500 — 492-4626

Northwestern General Hospital
2175 Keele St., Toronto M6M 3Z4
651-6111

Queensway General Hospital
150 Sherway Dr., Etobicoke M9C 1A5
259-6671

St. Joseph's Hospital
30 The Queensway, Toronto M6R 1B5
534-9531

St. Michael's Hospital
30 Bond St., Toronto M5B 1W8
360-4000 — 360-4223

Scarborough Centenary Hospital
2867 Ellesmere Rd., Scarborough, Ont.
M1E 4B9
284-8131

Scarborough General Hospital
3050 Lawrence Ave. E., Scarborough, Ont.
M1P 2V5
438-2911

Sunnybrook Medical Centre
2075 Bayview Avenue, Toronto M5N 3M5
486-3000 — 486-3322

Toronto East General Hospital
825 Coxwell Avenue, Toronto M4C 3E7
461-8272

Toronto General Hospital
101 College Street, Toronto MSG 1L7
595-3111 — 595-3948

Toronto Western Hospital
399 Bathurst Avenue, Toronto M5T 2S8
368-2581 — 369-5757

Wellesley Hospital
160 Wellesley St. East, Toronto M4Y 1J3
966-6600 — 966-6821

Women's College Hospital
76 Grenville Street, Toronto M5S 1B2
966-7111 — 966-7214

York-Finch General Hospital
2111 Finch Avenue West, Downsview
M3N 1N1
744-2500

Poison Control Centres

Emergency departments of hospitals are prepared to deal with poisonings. Call an ambulance or take the patient directly there. A list of hospitals providing emergency service in Metropolitan Toronto can be found above:

The following are specially set up for poison control.

The Hospital for Sick Children
555 University Avenue
M5G 1X8
597-1500

Toronto East General and Orthopaedic Hospital
825 Coxwell Avenue
M4C 3E7
461-8272

First Aid and Home Nursing Training

The Canadian Red Cross Society provides instruction in first aid, water safety and home nursing.

For specific information call the local branch:

Toronto Central Branch
460 Jarvis Street
M4Y 2H5
923-6692

Toronto Etobicoke Branch
4210 Dundas St. West
M8X 1Y6
236-1056

Toronto North York Branch
88 Sheppard Avenue West
Willowdale, Ontario M2N 1M5
222-1134

Toronto Scarborough Branch
491 Brimley Road, Unit 3
Scarborough, Ontario M1J 1A4
264-3457

The St. John Ambulance provides free first aid coverage at public and private gatherings upon request from the sponsoring organizations. It also establishes and maintains highway first aid posts. The St. John Ambulance Association offers training in first aid, home nursing and child care. Training is open to all, at varying rates. For further information contact:

St. John Ambulance
46 Wellesley Street East
M4Y 1G5
923-8411

Suicide Prevention and Crisis Intervention

There are mental health services to assist persons who are depressed and suicidal. See Mental Health, page

There are several organizations that provide a "befriending" service for the lonely and suicidal. This is a 24 hour telephone service, and appropriate referrals are made to other agencies. Organizations offering this service are:

Salvation Army Emergency Counselling and Suicide Prevention Bureau
257 Victoria Street
M5B 1T8
368-3111

Distress Centre Inc. I
366-1121 — 24 hours.

Distress Centre II
486-1456 — 9:00 a.m. to 12 midnight
Afternoons: automatic switchover to
366-1121

Scarborough Distress Centre (Samaritans)
P.O. Box 566
2472 Eglinton Ave. E., West Annex
Station A, Scarborough
751-4888

Crisis Intervention Unit
East General Hospital Mental Health Clinic
833 Coxwell Avenue, Toronto
9:00 a.m. to 5:00 p.m. 421-9900
After hours: Emergency Dept. 461-8272,
Ext. 220
Encourages face to face contact.

Rape

Toronto Rape Crisis Centre
P.O. Box 6597 Station A
M5W 1X4
368-8383 — 24 hours.

Special Medical and Health Conditions

Many organizations provide a variety of services relating to such health conditions as allergies, arthritis, addiction, blindness, cancer, cerebral palsy, deafness, dental care, dietary counselling, heart problems, hemophilia, multiple sclerosis, muscular dystrophy, respiratory diseases and others. Details are included in the Directory of Community Services or contact the Community Information Centre, 863-0505.

HEALTH EDUCATION

A number of organizations provide programs of an educational or informative nature usually related to a specific aspect of health. Some of these are listed below:

Family Planning Information

Planned Parenthood of Toronto
63 Yorkville Ave.
Toronto
M5R 1B7
961-8290

Provides contraceptive and pregnancy counselling. Provides lists of Toronto clinics.

Hospital Family Planning Clinics:

Addresses are given under MEDICAL in this section.

Doctor's Hospital
20 Major St.
923-5411

St. Michael's Hospital
360-4381

Sunnybrook Medical Centre
486-3467

Toronto General Hospital
595-3600

Toronto Western Hospital
364-2635

Women's College Hospital
966-7211

Bay Centre for Birth Control
901 Bay Street
966-7151

Prenatal Education

The Prenatal Education Committee of Metropolitan Toronto conducts a series of eight weekly classes for expectant mothers in centres throughout the Metropolitan area, conducted by Departments of Public Health and Visiting Homemakers' Association. Parents' classes and classes in physical preparation for child bearing are held in conjunction with the series.

Parental Education Committee
185 Bloor St. E., 3rd Floor
M4W 3J3
961-9831

PUBLIC HOSPITALS

Public Hospitals are listed in the white pages of the telephone directory under "Hospitals". Admission is usually by referral of the patient's doctor or through the emergency department of the hospital.

HOME CARE AND VISITING NURSING SERVICES

Home Care

For details consult the Directory of Community Services or Home Care Program, 1901 Yonge St., 3rd floor, Toronto M4S 1Y6. 482-2929.

Homemaker Services and Meals-on-Wheels

For agencies and details see the Directory of Community Services or call the Community Information Centre, 863-0505.

Visiting Homemakers Association
170 Merton Street
M4S 1A1
487-1565

Visiting Nurse Services

Provides visiting nursing services on request of doctor, in the home, for all types of illness, and maternity. Includes baths, injections, dressings and health counselling. Fees on sliding scale. 24 hour answering service.

St. Elizabeth Visiting Nurses Association of Ontario
22 Davisville Avenue
M4S 1E9
481-7211

Victorian Order of Nurses
Metro Toronto Branch
277 Victoria Street, 5th Floor
M5B 1W2
363-5621

Venereal Diseases

Locations and times of venereal diseases clinics vary in Metropolitan Toronto. Call 965-3333 for a tape-recorded message giving current locations and times of clinics.

Nursing Homes

See Handbook for a description of types of accommodation for senior citizens.

The need for nursing home accommodation should be discussed first with the patient's doctor or the hospital social service department.

Information regarding nursing homes or possible alternative plans may also be obtained by calling Community Information Centre, 863-0505.

Rehabilitation Centres

A number of special centres in Toronto serve people whose activity is restricted because of a physical or mental handicap.

See the Directory of Community Services or phone Community Information Centre, 863-0505 for further information.

Mental Health

Organizations in Metropolitan Toronto offering services in the field of mental health include general and psychiatric hospitals, mental health clinics, centres for disturbed children and youth, and after-care agencies. Referral is usually made through the family doctor. Further information is available from the public health nurse, Metro Toronto Branch of the Canadian Mental Health Association or the Community Information Centre, 863-0505.

Canadian Mental Health Association
Metropolitan Toronto Services
1560 Bayview Ave., Ste. 201
M4G 3B8
487-3651

Community Resources Consultants
120 Eglinton Ave. E., 6th Floor
Toronto M4P 1E2
482-4103

Provides service to hospitals and agencies serving adults with emotional and psychiatric problems by putting them in touch with resources in the community.

Community Health Centres

Community Health Centres, located in many areas of Metro Toronto, make available a wide range of out-patient medical and health services to persons who might otherwise, for a variety of reasons, have difficulty in obtaining health care. They may be situated in storefronts, housing projects or community centres. Some are operated as outposts of hospitals and are staffed by hospital personnel. Others, 'community-based', are managed by a Board or Committee of local citizens. While all community-based centres are under the medical direction of qualified staff, volunteer and lay assistants may also be involved. Centres are frequently open in the evenings and on week-ends and may also assist persons who do not yet qualify for O.H.I.P.

For information, call The Community Information Centre of Metropolitan Toronto at 863-0505.

Funerals

Toronto Memorial Society
14 Sinton Court
Downsview, Ontario M3M 1P4
241-6274

For funerals and burials of persons without funds consult Metro Social Services before making funeral arrangements.

Metro Social Services 367-8554
Nights, weekends and holidays 367-8600

SOCIAL SERVICES

Addresses for Metropolitan Toronto

Table of Contents

Federal Assistance 18

Provincial Assistance 18

Municipal Assistance 18

Residences for Senior Citizens 18

Senior Citizens' Recreation Centres and Programs 18

Friendly Visiting for the Aged 19

Telephone Contact for the Aged 19

Canada Pension Plan 19

Old Age Security and Guaranteed Income Supplement 19

GAINS 19

Services for Children 19

Adoption Agencies 20

Children's Residences 20

Residences for Youth 20

Services for Unmarried Parents 20

Day Nurseries 20

Ontario Legal Aid Plan 21

Family Counselling Agencies 21

Other Services 21

SOCIAL SERVICES

Addresses for Metropolitan Toronto

Federal Assistance (Family Allowances)

Health and Welfare Canada
Ontario Regional Office
789 Don Mills Road
Don Mills, Ontario
423-6900

(Mailing address):
P.O. Box 6000
Station "Q"
Toronto, Ontario M4T 2P6

Provincial Assistance

Ontario Ministry of Community & Social Services
Toronto District Office (Family Benefits)
110 Eglinton Avenue West
M4R 2C9
487-4392

Municipal Assistance

To locate an individual's local district office, call the following number and give the individual's address. The address of the appropriate district office will then be supplied.

Municipality of Toronto
Department of Social Services
4th Floor, East Tower, City Hall
M5H 2N1
367-8623

Emergencies:
After Hours:
325 George St.
M5A 2N2
367-8600

Residences for Senior Citizens

See Senior Citizens Housing, page 32.

Senior Citizens' Recreation Centres and Programs

Municipal recreation departments provide recreation day centres which are open several days a week for older people. There are other day centres and also many clubs which meet, usually weekly. Locations and hours should be checked, since these change frequently.

The Community Information Centre, 863-0505, has additional information, as well as lists of neighbourhood information centres which keep details of local programs.

New Horizons Program
1243 Islington Avenue, Room 609
Toronto M8X 1Y9
239-3973

East York Recreation Department
550 Mortimer Avenue
M4J 2H2
461-9451

Etobicoke Parks and Recreation Services
Department
Borough of Etobicoke
Civic Centre
Etobicoke, Ontario M9C 2Y2
626-4161

North York Parks and Recreation
Department
5145 Yonge Street
Willowdale, Ontario M2N 5P4
225-4611

Scarborough Recreation and Parks
Department
150 Borough Drive
Scarborough, Ontario M1P 4N7
438-7411

Toronto Department of Parks and
Recreation
21st Floor, East Tower, City Hall
M5H 2N2
367-7251

York Parks and Recreation Department
2700 Eglinton Avenue West
M6M 1V1
653-2700

Friendly Visiting for the Aged

Many organizations, churches, and neighbourhood groups arrange for friendly and understanding volunteers to visit on a regular basis, and to befriend older persons who are shut in or alone. For further information about programs, call the Community Information Centre, 863-0505.

Telephone Contact for the Aged

Regular daily telephone contact with elderly persons or shut-ins is provided by volunteer and commercial groups. For details contact Community Information Centre, 863-0505.

Canada Pension Plan

Canada Pension Plan
Health and Welfare Canada
Mid-Ontario Area Office
25 St. Clair Avenue East (Rm. 221)
Box 1017, Station Q
M4T 2P2
966-6580

For information contact district office:

Central area:
60 St. Clair Ave. East
Toronto M4T 1N5
966-6580

Etobicoke:
1243 Islington Avenue M8X 1Y9
231-5683

Scarborough:
2401 Eglinton Ave. East, Ste. 309
Scarborough M1K 2M5
752-6480

Northern Area:
5799 Yonge Street, Suite 1107,
Willowdale, Ont. M2M 3Z6
221-3437

Minister of National Revenue
400 Cumberland St.
Ottawa, Ontario K1A 0X5
(For further details on appeals procedure
district office above could be contacted.)

Toronto District Taxation Office
Department of National Revenue
36 Adelaide Street East
M5C 1J7
869-1500

For information about appeals with
reference to the assessment of self-
employed persons' earnings for Canada
Pension Plan purposes.

Old Age Security and Guaranteed Income Supplement

Old Age Security
Health and Welfare Canada
789 Don Mills Road
Don Mills,
423-6900

Mailing Address:
P.O. Box 6000, Station Q
Toronto M4T 2P6

GAINS

Guaranteed Annual Income System
Ontario Ministry of Revenue
77 Bloor St. W., 10th Floor
M7A 2B3
965-8470

Ontario Senior Citizen's Privilege Card
965-9337
Ontario Tax Credit System 965-8470

Services for Children

In Metro Toronto, due to the complexity
and large number of Services for Children,
it is advisable to consult the Directory of
Community Services or call the Com-
munity Information Centre, 863-0505.

Catholic Children's Aid Society of
Metropolitan Toronto
26 Maitland Street
M4Y 1C6
925-6641
(After hours emergencies – 921-1083)

Children's Aid Society of Metropolitan
Toronto
33 Charles Street East
M4Y 1R9
924-4646
(After hours emergencies – 924-5334)

Jewish Family and Child Service of
Metropolitan Toronto
3130 Bathurst St., Ste. 204
M6A 2A1
781-1592

Youth Staff Service
Metropolitan Toronto Police Department
60 Richmond Street East
M5C 1N8
967-2222

Works with children under 16 years of age
who are involved in delinquencies or in
danger of becoming involved. Liaison with
Juvenile Court and community agencies,
Service available from 8:00 a.m. to mid-
night, 7 days a week. Emergency and
follow-up care.

Residences for Youth

The purpose of these organizations is to
provide a group living experience or
temporary accommodation for young
people who, for various reasons are living
away from home. Some have experienced
difficulties with family, school and/or job.
Counselling services related to education,
employment and responsible living are
provided. Residents are expected to share
in household responsibilities, and in some
cases in devotional services. For expert
referral in this area consult the Directory of
Community Services or contact the
Community Information Centre, 863-0505.

Services for Unmarried Parents

Counselling for unmarried parents, help in
planning for confinement and eventual plans
for the parents and the baby, are available
from the following agencies:

Catholic Children's Aid Society (see page 19)
Children's Aid Society of Metro Toronto
(see page 20).

Jewish Family and Child Service
(see page 20).

These agencies can also advise on residences.

Adoption Agencies

Same as "Services for Children" but not
including Youth Staff Services of Police
Department.

Children's Residences

Since most admissions to children's
residences are by referral rather than by
direct application, a list of residences is not
included. Consult the Directory of
Community Services or the Community
Information Centre, 863-0505.

Day Nurseries

For information regarding day care call:
Community Information Centre
110 Adelaide Street East
M5C 1L1
863-0505

For information regarding the setting up or
licensing of a day nursery call:
Children's Services Branch
Ministry of Community & Social Services
7th Floor, Hepburn Block
Queen's Park, Toronto M7A 1H4
965-5095

Ontario Legal Aid Plan

Ontario Legal Aid Plan

Civil Cases:

York County Area Office
73 Richmond Street West (Entrance from
45 Sheppard Street)
M5H 1Z8
366-9631

Criminal Cases:

Old City Hall
60 Queen Street West, Room 303
366-9631

Provides free legal advice on minor matters, and assists applicants in paying for a lawyer of one's choice on matters requiring considerable legal services. Consult the directory of community services for a list of part-time offices and sub-offices. See also page 39 for other legal services.

Family Counselling Agencies

As well as family counselling agencies, there are many other organizations which counsel in such areas as addiction, corrections, youth problems, etc. For assistance in finding the agency best suited to meet individual needs, consult the Directory of Community Services or call the Community Information Centre, 863-0505.

Other Services

In Metropolitan Toronto, consult the Directory of Community Services or call the Community Information Centre, 863-0505.

EDUCATION

Addresses for Metropolitan Toronto

Table of Contents

Kindergartens and Nursery Schools	24
Boards of Education	24
Ministry of Colleges and Universities	24
Financial Assistance	24
Colleges of Applied Arts and Technology	24
Registered Nursing Education	26
Continuing Education	27
Evaluation of Educational Documents	27
Correspondence Courses	27
Duplicate Certificates and Diplomas	27
Special Education	27
Educational Exchange	27
English for Provisional Tradesmen	27
Michigan Test Preparation Classes	27
English Classes at Universities	29
Counselling Centres in Education	29

EDUCATION

Addresses for Metropolitan Toronto

Kindergartens and Nursery Schools

For information regarding junior kindergartens, call the local Board of Education, below:

For information regarding nursery schools; call:

Community Information Centre
110 Adelaide Street East
MSC 1L1
863-0505

Boards of Education

East York Board of Education
840 Coxwell Avenue
M4C 2V3
465-4631

Etobicoke Board of Education
Civic Centre Court
Etobicoke, Ontario M9C 2B3
626-4360

Metropolitan Separate School Board
150 Laird Drive
M4G 3V8
421-8950

North York Board of Education
5050 Yonge Street
Willowdale, Ontario M2N 5N8
225-4661

Scarborough Board of Education
140 Borough Drive
Scarborough, Ontario M1P 4N6
438-7541

Toronto Board of Education
155 College Street
M5T 1P6
362-4931

York Board of Education
2 Trethewey Drive
M6M 4A8
653-2270

Board of Jewish Education
22 Glen Park Ave.
M6B 2B9
781-4688

Ministry of Colleges and Universities

Ontario Ministry of Colleges and Universities
Information Branch
6th Floor, Mowat Block
Queen's Park M7A 1B9
965-6134

Financial Assistance

Student Awards Branch
Ontario Ministry of Colleges and Universities
8th Floor, Mowat Block
Queen's Park M7A 2B4
965-5241

Colleges of Applied Arts and Technology

Centennial College of Applied Arts and Technology
651 Warden Avenue (Mailing address for all campuses)
Scarborough, Ontario M1L 3Z6
694-3241

Branch Campuses:
Ashtonbee Campus
75 Ashtonbee Road
Scarborough
694-3241

Birchmount Campus
424 Birchmount Road
Scarborough
694-3241

Thorncliffe Campus
Thorncliffe Park Plaza
45 Overlea Blvd.,
Don Mills
694-3241

George Brown College of Applied Arts and Technology, Information Centre
500 Macpherson Avenue
M5R 1X1
967-1212
Mailing address:
P.O. Box 1015
Station 'B'
Toronto, Ontario M5T 2T9

Branch Campuses:
21 Nassau Street
967-1212, Ext. 606, 608
507 College Street
967-1212, Ext. 305
160 Kendal Avenue
967-1212, Ext. 404
200 King Street East
967-1212

Humber College of Applied Arts and Technology
205 Humber College Blvd.
Rexdale, Ontario M9W 5L7
676-1200

Mailing Address:
P.O. Box 1900
Rexdale, Ontario
M9W 5L7

Branch Campuses:
Lakeshore II Campus (Apprenticeship training)
56 Queen Elizabeth Blvd.
M8Z 1M1
259-5411 – 676-1200

Lakeshore III Campus
829 The Queensway
M8Z 1N6
259-5411

Keelesdale Campus
(English as a Second Language and Upgrading)
88 Industry Street
Weston, Ontario M6M 4L8
763-4571

Teachers College Campus
2199 Lakeshore Blvd. West, Room 211
M8V 1L1
251-3277

Humber York Centre
1721 Eglinton Ave. West
Toronto M6E 2H4
789-5709

Storefront Humber
2945 Lakeshore Blvd. West
Toronto M8C 1J3
259-4208 – 259-4209

Peel-Humber Centre
P.O. Box 1900
Rexdale, Ont. M9W 5L7
677-5552 – 677-5553

Seneca College of Applied Arts and Technology
1750 Finch Avenue East
Willowdale, Ontario M2J 2X5
491-5050

Branch Campuses:
Sheppard Campus
43 Sheppard Avenue East
Willowdale, Ontario M2N 2Z8
223-9661

King Campus
R.R. #3
King City, Ontario
884-9901

Lawrence Campus
1780 Lawrence Avenue West
M6L 1C7
249-3381

Dufferin Campus – Dental
1000 Finch Ave. W.
M3J 2V5
661-6010

See also Ryerson Ryerson Polytechnical Institute, page 26.

Registered Nursing Education

University Nursing Program

University of Toronto
Faculty of Nursing
50 St. George Street
M5S 2E7
928-2865

Diploma Schools of Nursing

Centennial College of Applied Arts and
Technology
651 Warden Avenue
Scarborough, Ontario M1L 3Z6
694-3241

Campuses:

Scarborough Regional Campus (at
Scarborough Centenary Hospital)
2877 Ellesmere Rd., Scar. M1E 4C1
284-6151

Toronto East General Campus
571 Mortimer Ave., Tor. M4C 2J4
465-7537

George Brown College of Applied Arts and
Technology
P.O. Box 1015
Station B
M5T 2C0
967-1212

Campuses:

Nightingale Campus
2 Murray St.
967-1212, Ext. 700

St. Joseph's Hospital Campus
50 Sunnyside Ave.
967-1212, Ext. 717

St. Michael's Hospital Campus
35 Shuter Street
967-1212, Ext. 261

Toronto General Campus
90 Gerrard St. West
967-1212, Ext. 736

Toronto Western Hospital Campus
399 Bathurst Street
967-1212, Ext. 722

Apply to:
George Brown College
Nursing Division

Humber College of Applied Arts and
Technology
205 Humber College Blvd.
Rexdale, Ontario M9W 5L7
676-1200

Campuses:
Osler Campus
Weston
247-5401

Quo Vadis Campus
Etobicoke
259-7817

Apply through Humber College.

Ryerson Polytechnical Institute
50 Gould Street
M5B 1E8
(595-5000) 595-5291 for School of
Nursing Information

Campuses:
Ryerson School of Nursing
595-5180

The Hospital for Sick Children
597-1500, Ext. 1504

The Wellesley Hospital
966-6625

Women's College Hospital
966-7228

Apply to Ryerson School of Nursing.
Seneca College of Applied Arts and
Technology
1750 Finch Avenue East
Willowdale, Ontario M2J 2X5
491-5050

Campuses:

Leslie Campus
1255 Sheppard Avenue East
M2K 1E2
494-8900

Apply to Seneca College.

Continuing Education

Information on courses offered in Metropolitan Toronto is available at all public libraries. The Metropolitan Toronto Central Library has a special booth in September with a wealth of information on evening courses offered by all sorts of schools and organizations in Toronto. The information is conveniently organized by subject and thorough details are given about where the course will be given, when to register, fees involved etc. The special booth is located at:

Metropolitan Toronto Central Library
214 College Street (corner of College &
St. George)
M5T 1R3
979-2200

The Library publishes a Continuing Education Directory for Metropolitan Toronto each year and makes it available for perusal in public libraries or sells it for \$15.00 per copy from:

System's Unit
Metropolitan Public Library
203 College Street, 3rd Floor
M5T 1P9
979-2555

Evaluation of Education Documents

Information Systems and Records Branch
Evaluation of Educational Standing
Ministry of Education
18th Floor, Mowat Block
Queen's Park M7A 1L8
965-1357

Correspondence Courses

Correspondence Courses
Ontario Ministry of Education
909 Yonge Street
M4W 3G2
965-2657

Duplicate Certificates and Diplomas

Education Records Branch
Student Records
Ontario Ministry of Education
18th Floor, Mowat Block
Queen's Park M7A 1L8
965-5384

Special Education

For information regarding special education in Metro Toronto, consult the local Board of Education or school principal.

Educational Exchange

Educational Exchange and Special Projects
Branch
Ontario Ministry of Education
19th Floor, Mowat Block
Queen's Park M7A 1L2
965-5989

English for Provisional Tradesmen

The Industrial Training Branch
Ontario Ministry of Colleges and Universities
10th Floor, Mowat Block
900 Bay St.
M7A 1B8
965-4697

Michigan Test Preparation Classes

City of Toronto

For information call:
City of Toronto Board of Education
New Canadian Programmes
362-4931, Ext. 714

Courses offered in the evening

Bickford Park High School
77 Bloor Street West (at Christie)
(Monday-Thursday evening 7:30 to 9:30)
537-2194

Bloor Collegiate Institute
1141 Bloor Street West
(Monday-Thursday evening 7:30 to 9:30)
537-4165

Givins Sr. Public School
49 Givins Street (Shaw and Queen)
(Monday-Thursday evening 7:30 to 9:30)
532-1406

Oakwood Collegiate
991 St. Clair Avenue West (at Oakwood)
(Monday-Thursday evening 7:30 to 9:30)
654-4510

Parkdale Collegiate
209 Jameson Avenue (south of Queen Street west)
(Monday & Wednesday 7:30 to 9:30)
532-3363

Deer Park Public School
23 Ferndale Avenue
(St. Clair just east of Yonge at subway)
(Monday & Wednesday 7:30 to 9:30)
924-4241

Central Technical
725 Bathurst St. (at Harbord)
(Monday-Thursday 7:30 to 9:30)
531-5781

Monarch Park Secondary
1 Hanson Street (Coxwell & Danforth)
(Monday-Thursday evening 7:30 to 9:30)
461-0893

Kent Senior Public School
980 Dufferin Street (at Bloor)
(Monday & Wednesday evening 7:30 to 9:30)
531-0831

Northern Secondary
851 Mt. Pleasant Avenue
(Monday & Wednesday evening 7:30 to 9:30)
487-5351

Ryerson Public School

190 Grange Avenue (Dundas & Bathurst)
(Monday & Wednesday evening 7:30 to 9:30)
368-6566

West Park Secondary

1515 Bloor West (at Dundas West Subway)
(Monday & Wednesday evening 7:30 to 9:30)
532-2861

King Edward Public School

112 Lippincott St. (Bathurst N. of College)
(Tuesday & Thursday evening 7:30 to 9:30)
922-0568

Courses offered in the daytime

Jones Avenue School
540 Jones Avenue (Danforth & Donlands)
461-5717
(Monday-Friday 9:00 to 3:15)

Brant Street School
20 Brant Street (Spadina at Adelaide)
368-8182
(Monday-Friday 9:00 to 3:15)

Greenwood School
24 Mountjoy
461-9231
(Monday-Friday 9:00 to 3:00)
(Ages 12-18 only)

York

For information during the day call:
York Board of Education
Programmes Office
653-2270

George Harvey Secondary School
1700 Keele Street
653-6100 (Evenings only)

Weston Collegiate Institute
100 Pine Street (Weston)
247-7811 (Evenings only)

Runnymede Collegiate
569 Jane Street
766-6406

York Humber High School
99 Humber Boulevard
767-1167 (Evenings only)

Vaughan Road Collegiate
529 Vaughan Road
787-0641 (Evenings only)

English Classes at Universities

In Toronto the following universities offer classes in English as a Second Language:

1. The University of Toronto offers a non-degree course called English as a Second Language, which begins in September and in January. Information about this course can be obtained by phoning 978-2400 at the University of Toronto.

2. York University also offers classes in English at all levels. These classes start in September, and at intervals throughout the year. The classes last for 10 weeks and have an enrolment fee of \$75. For further information about time and location of the classes phone 667-2502 at York University. (York also offers writing workshops). English for newcomers. Courses are held at Glendon Campus.

3. Medical English

Immigrant doctors who are proficient in English and medically qualified may enrol in classes in preparation for the Education Council for Foreign Medical Graduates examination. Information through nearest Canada Manpower Centre. (See list on page 4).

Counselling Centres in Education

Centennial College Counselling Office
651 Warden Avenue
Scarborough, Ontario M1L 3Z6
694-3241, Ext. 303

George Brown College Counselling Department
160 Kendal Avenue
Box 1015, Station B, M5T 2T9
967-1212, Ext. 591

Humber College Counselling Office
205 Humber Blvd.
Rexdale, Ontario M9W 5L7
676-1200

Seneca College Counselling Office
1750 Finch Avenue East
Willowdale, Ontario M2J 2X5
491-5050

Counsellors are available at most campuses of the above colleges. See page

C.O.S.T.I. Italian Community Education Centre
136 Beverley Street
M5T 1Y5
366-7991

OR

75 Stanley Road
Downsview, Ontario
M3N 1C2
745-6363

Ontario Ministry of Labour
Women's Bureau Careers Centre
10th Floor, 400 University Avenue
M7A 1T7
965-1537

Information material on career opportunities. Consultation with women's groups upon request.

YMCA Centre for Counselling and Human Relations
130 Eglinton Avenue East
M4P 1E6
481-5261

Offers vocational and educational guidance and counselling as well as individual and group psycho-therapy to adults and adolescents from 15 years of age up. The service is non-sectarian with no geographic restrictions. Application for service should be made by telephone or in person. Fee \$125.00.

Black Education Project

1354 Bathurst St.

M5R 3H6

533-1167

Instruction and educational guidance to Black people. Tutoring system carried out both at the centre and in homes through a Big-Brother-Big-Sister approach. Also conducts a Black Cultural School, Saturdays 2:00 - 5:00 p.m.

See Also

Canada Manpower Services, page 4.

Immigrant Aid Societies and other Agencies, page 5.

Immigrant Aid Societies, page 58.

HOUSING

Addresses for Metropolitan Toronto

Table of Contents

Financing a Home	32
Home Builders' Association	32
Real Estate Board	32
Ontario Housing (Rental Housing Division)	32
Non Profit Housing	32
Senior Citizens' Housing	32
Landlord and Tenant Act Booklet	33
Landlord and Tenant Advisory Bureau	33
Other Helpful Organizations	33
Rent Review	33
Municipal Tax Information	34
Ontario Tax Credit System	34
Housing By-Laws Information	34
Housing Standards (Complaints)	34
Insufficient Heating	34
Justices of the Peace	35
County Court Clerk	35
Legal Aid	35
Legal Referral	35
Housing Emergencies	35

HOUSING

Addresses for Metropolitan Toronto

Financing A Home

Central Mortgage and Housing Corporation
650 Lawrence Avenue West
M6A 1B2
781-2451

Home Builders' Association

Toronto Home Builders' Association
5218 Yonge Street
Willowdale, Ontario M2N 2P6
226-0010

Real Estate Board

Toronto Real Estate Board
1883 Yonge Street
M4S 1Y7
481-6151

Ontario Housing (Rental Housing Division)

Ontario Housing Corporation
Housing Registry
101 Bloor Street West, Main Floor
M7A 2P2
965-9915

Applicant Representatives
Tenant Placement Branch
Ontario Housing Corporation
101 Bloor Street West, 5th Floor
M7A 2P2
965-9779

Following acceptance of an application by the Housing Registry, applicants in Metro Toronto are advised by mail of their file number and the name of their Applicant Representative, who will give personal assistance in locating a suitable unit.

Non Profit Housing

City of Toronto Non Profit Housing Corporation
Housing Department
18th Floor, East Tower, City Hall
M4H 2N1
367-7796 or 367-7880

Buys, renovates and builds housing available as apartments, rooms, and houses for moderate and low income families and individuals at rents below market value.

Senior Citizens' Housing

Older people requiring accommodation may be housed in supervised private homes, self-contained apartments including hotel-type apartments, homes for the aged or nursing homes – depending on the type of accommodation, service and care needed by the individual. For up-to-date information on all types of accommodation for older people, guidance in selecting the appropriate type of accommodation and advise about possible alternative plans call:

The Community Information Centre
110 Adelaide St. W.
863-0505

Senior Citizen Apartments and Residence Hotels

Metropolitan Toronto Dept. of Social Services
10th Floor, East Tower, City Hall
M5H 2N1
367-8500

Ontario Housing – see address above.

Homes for the Aged

Metropolitan Toronto Dept. of Social Services
Home Admissions Unit
22nd Floor, East Tower, City Hall
M5N 2N1
367-8631

Private Home Care Program

Metropolitan Toronto Dept. of Social Services
22nd Floor, East Tower, City Hall
M5N 2N1
367-8742

Nursing Homes

Ontario Ministry of Health
Nursing Home Inspection Service
6th Floor, 880 Bay Street
M7A 2C3
965-5081

Landlord and Tenant Act Booklet

Social Planning Council of Metro Toronto
185 Bloor Street East, 3rd Floor
M4W 3J3
961-9831

Landlord and Tenant Advisory Bureau

Metropolitan Toronto Department of Social Services
Landlord & Tenant Advisory Bureau
67 Adelaide Street East
M5C 1K6
367-8572
(Hrs: 8:30 – 4:40 a.m.)

The functions of the Landlord and Tenant Advisory Bureau are: to advise landlords and tenants in residential tenancy matters; to receive complaints and mediate disputes between landlords and tenants; to disseminate information for the purpose of educating and advising landlords and tenants concerning rental practices, rights and remedies; and to receive and investigate complaints of conduct in contravention of legislation governing residential tenancies.

Other Helpful Organizations

Tenant Hotline
80 Winchester St.
922-6544

Parkdale Community Legal Services

1267 Queen St. W.
M6K 1C5
531-2411

Neighbourhood Legal Services
357 Seaton St.
M5A 2T5
921-7430

Rent Review

The Rent Review Act of the Province of Ontario sets limits by which landlords can increase rents on residential premises in the province. It is administered by the Ministry of Consumer and Corporate Relations. Some conditions of the act change periodically so for details contact the Ontario Rent Review office nearest you or telephone the General Inquiry number.

General Inquiry: 923-1199 Mon.-Fri. 8 to 8.
Sat. 9 to 9.

District Offices: Mon.-Fri. 8:30 to 4:45.

City of Toronto:
77 Bloor St. W.
964-8281

Ontario Rent Review
Box 5370 Postal Station A
Toronto M5W 1N6

Etobicoke:
56 Aberfoyle Cres.
236-2681

Ontario Rent Review
Box 511, Postal Station
Etobicoke M9C 4V5

East York:
1880 O'Connor Dr.
752-0683

Ontario Rent Review
Box 1013, Postal Station O
East York M4A 2N4

North York:
45 Sheppard Ave. E.
226-6303

Ontario Rent Review
Box 234, Postal Station A
Willowdale M2N 5S8

Scarborough:
2100 Ellesmere Rd.
438-3452

Ontario Rent Review
Box 940, Postal Station A
Scarborough M1K 5E4

York:
702 Weston Rd.
762-7545

Ontario Rent Review
Box 23, Postal Station A
Weston M9N 3M6

Municipal Tax Information

East York
550 Mortimer Avenue
M4J 2H2
461-9451

Etobicoke Municipal Tax Office
Borough of Etobicoke, Civic Centre
Etobicoke, Ontario M9C 2B3
626-4123

North York
5000 Yonge Street
Willowdale, Ontario M2N 5V7
225-4611

Scarborough
150 Borough Drive
Scarborough, Ontario M1P 4N7
438-7111

Toronto Tax Information Department
Main Floor, East Tower
City Hall
367-7115

Mailing address:
City Treasurer
Box 2500, Terminal A
M5W 1H2

(83c)

York
2700 Eglinton Avenue West
M6M 1V1
653-2700

Ontario Tax Credit System

Guaranteed Income and Tax Credit Branch
Ontario Ministry of Revenue
77 Bloor St. W. 10th Floor
M7A 2B3
965-8470

Housing By-Laws Information

Same as Municipal Tax Information above
EXCEPT for the City of Toronto.

Development Department
Housing Standards Division
18th Floor, West Tower
City Hall M5H 2N2
367-7195

4 District Offices:

North: 845 St. Clair Ave. W. 652-1500

West: 1123 Dundas Street West, 537-4461

Central: 786 Dundas Street East, 463-5977

East: 323 Kingston Road, 691-1116

Housing Standards (Complaints)

Same as above.

Insufficient Heating

Phone the Public Health Department of the municipality in which the building is located. The telephone numbers on page 40a will do for all municipalities except Toronto, where a signed *letter* of complaint noting exact address, + home + Business Phone # should be taken or mailed to:

Toronto Public Health Dept.,
6th Floor, East Tower, City Hall
100 Queen Street West, Toronto
M5H 2N2
8:30 — 4:30
367-9111

(After hours it may be left with info clerk in lobby)

Other complaints (Cockroaches, etc.) may be phoned in to:

Public Health Department — 367-7467

Justices of the Peace

In Metro Toronto the Landlord and Tenant Advisory Bureau gives information and advice about residential tenancies. See address above.

County Court Clerk

County Court Clerk
361 University Ave., Room 110
M5G 1T5
965-7351

Legal Aid

Ontario Legal Aid Plan
York County Area Office
73 Richmond Street West (Entrance by side door at 45 Sheppard Street)
M5H 1Z8
366-9631

Fees on a sliding scale.

See also page 39 for Student Legal services.

Legal Referral

Lawyer Referral Service
Law Society of Upper Canada
Osgoode Hall
130 Queen Street West
M5H 2N6
362-4741

Housing Emergencies

In cases of flood, fire or eviction *only* contact:

Metropolitan Toronto Department of Social Services
Emergency Housing Unit
345 George Street, 3rd Floor
M5A 2N2
367-8608

If it is after 4:30 p.m. and the need for housing is acute, the following office should be contacted:

Night Emergency Unit
325 George Street
M5A 2N2
367-8600

FINANCES:

Addresses for Metropolitan Toronto

Credit Counselling Services

Credit Counselling Service of Metropolitan
Toronto

229 Yonge Street, Suite 317

M5B 1P2

366-5251

Ontario Ministry of the Attorney General

Referee, Small Claims Court

425 University Avenue, Room 201

M5G 1T6

965-5591

Better Business Bureau

Better Business Bureau of Metropolitan
Toronto

85 Richmond Street West, Ste. 900

M5H 2E7

363-7111

Income Tax Information

Toronto District Taxation Office

Department of National Revenue

36 Adelaide Street East

M5C 1J7

869-1500

Ontario Tax Credit System

Ontario Tax Credit System

Ontario Ministry of Revenue

77 Bloor Street W., 10th Floor

M7A 2B3

965-8470

Municipal (Property) Tax Offices

See page 34.

Consumer Protection

Consumer Protection Bureau

Ontario Ministry of Consumer and
Commercial Relations

555 Yonge Street, 1st Floor

M4Y 1Y7

965-6471

Consumer's Association of Canada

Ste. 102, 2 College Street

M5G 1K3

922-3153

Consumer Complaints and Enquiries

Canada Department of Consumer and

Corporate Affairs

480 University Avenue

M5G 1V2

362-7011

Consumer Help Office

Canada Department of Consumer and

Corporate Affairs

90 Ascot Avenue

M6E 1E9

654-9841

A storefront service for consumer problems
serving a predominantly Italian speaking area.

LAW:

Addresses for Metropolitan Toronto

Law Enforcement Organizations

Royal Canadian Mounted Police

"O" Division Headquarters

225 Jarvis Street

MSC 2M3

369-2291

Ontario Provincial Police

Highway 401 & Keele Street, Box 327

Downsview, Ontario M3M 3A6

248-3151

Metropolitan Toronto Police Department

590 Jarvis Street

M4Y 2J5

967-2222

Emergencies: 361-1111

In addition to the primary functions of the Police Department, which are:

1. protection of life and property
2. preservation of the peace
3. prevention of crime
4. enforcement of the law
5. and apprehension of violators,

the Police Department also has the following services:

1. an information bureau
2. a complaint bureau
3. recognition of assistance to law enforcement by private citizens (Civilian Citation Awards)
4. a youth bureau
5. provision of school crossing guards and school safety patrols
6. missing persons bureau

For further information about any aspect of the Police Department, phone 967-2222 and ask for the Information Bureau.

Legal Aid

Ontario Legal Aid Plan

73 Richmond Street West

(Entrance by side door at 45 Sheppard Street)

M5H 1Z8

366-9631

Civil Matters:

73 Richmond St. W.

Criminal Matters:

Old City Hall, Room 303

Mailing address 73 Richmond St. W.

Legal Aid Clinics are held in various locations once or twice a week. Call Ontario Legal Aid or a community information centre for the one nearest you.

Legal Services

Lawyer Referral Services

Osgoode Hall, 130 Queen St. W.

M5H 2N6

362-4741

Sponsored by the Law Society of Upper Canada to assist people seeking a lawyer.

Parkdale Community Legal Services

1267 Queen St. W.

M6K 1C5

531-2411

Staff lawyers plus Osgoode Hall students.

Free legal assistance to those who cannot afford legal costs or obtain a Legal Aid certificate.

Student Legal Services

Student legal services which provide advice within prescribed limits by law student volunteers supervised by part-time counsel. At several locations throughout Metro.

Community Legal Aid Service Program (C.L.A.S.P.)

4700 Keele St. Room 121

Downsview M3J 1P3

667-3143

Campus Legal Assistance Centre (C.L.A.C.)

44 St. George St., 2nd Floor

M5S 2E4

978-6447

Lawline 978-7293

Mon.-Fri. 9:00 to 5:00

Telephone information and referral.

Neighbourhood Legal Services

257 Seaton Street

M5A 2T5

921-7430

Free legal advice and help with problems
concerning welfare tenants' Rights, U.I.C.,
etc. Serves Don District.

Legal Protection

Criminal Injuries Compensation Board

505 University Ave., 3rd Floor

M5G 1E4

965-4755

Compensation for physical injuries to innocent
victims of crimes of violence in Ontario and to
their dependents where death results.

Office of the Ombudsman of Ontario

65 Queen St. W., 6th Floor

M5H 2M5

362-7331

Investigates complaints against the Provincial
Government, after usual procedures have
failed. Multilingual staff available Complaints
should be made in writing when possible.

LICENSING

Addresses for Metropolitan Toronto

Metropolitan Licensing Authorities

Metropolitan Toronto Licensing Commission
244 Eglinton Avenue East
M4P 1K9
481-2221

Marriage Licences

East York

City Clerk
550 Mortimer Avenue
M4J 2H2
461-9451

Etobicoke

City Clerk
Borough of Etobicoke, Civic Centre
Etobicoke, Ontario M9C 2Y2
626-4161

North York

City Clerk
5000 Yonge Street
Willowdale, Ontario M2N 5V7
225-4611

Scarborough

City Clerk
150 Borough Drive
Scarborough, Ontario M1P 4N7
438-7111

Toronto

City Clerk
Main Floor, City Hall
M5H 2N2
367-7044

York

City Clerk
2700 Eglinton Avenue West
M6M 1V1
653-2700

Provincial Licensing Authorities

Supervisor, Credit Unions Branch
950 Yonge Street M4W 2J4
965-2510

Licences

Business Practices Division

Bailiffs –
Bailiff, Collection Agencies & Mortgage
Brokers Branch
555 Yonge Street M7A 2H6
965-2513

Collection Agencies

Same

Mortgage Brokers Branch
Same

Personal Information Investigators
Same

Real Estate Brokers and Salesmen
Real Estate and Business Brokers Branch
555 Yonge Street M7A 2H6
965-2504

Motor Vehicle Dealers and Salesmen
Motor Vehicle Dealers Branch
555 Yonge Street M7A 2H6
965-3025

Itinerant Sellers

Consumer Protection Bureau
555 Yonge Street
M7A 2H6
965-6471

Securities:

Securities Brokers and Dealers
Investment Contract Salesmen
Ontario Securities Commission
555 Yonge Street M7A 2H7
965-6577

Insurance:

Insurance Companies, Agents, Brokers,
Salesmen and Adjusters
Prepaid Hospital and Medical Insurance
Insurance Research Branch
555 Yonge Street M7A 2H6
965-4522

Loan and Trust Companies
555 Yonge Street M7A 2H6
965-4247

Companies:

Incorporation & Registration of Companies
Companies Branch
555 Yonge Street M7A 2H6
965-2031

Charters for Non-Profit Organizations
Companies Branch
555 Yonge Street M7A 2H6
965-2031

Foreign Corporations Operating in Ontario
Companies Branch
555 Yonge Street M7A 2H6
965-2031

Lottery Licences

Lotteries Branch
Ontario Ministry of Consumer and
Commercial Relations
555 Yonge Street, 3rd Floor
M7A 2H6
965-5181

Liquor Licences

Special Occasion Permits
Liquor Licence Board of Ontario
55 Lakeshore Boulevard East
M5E 1A4
965-4675

Motor Vehicle Licences

Vehicle Branch
Vehicle Files
Ministry of Transportation and
Communications
4th Floor, Ferguson Block
Queen's Park M7A 2A2
965-1500

Driver's Licences

See "Driver Examination Centres" page 44.

AUTOMOBILES:

Addresses for Metropolitan Toronto

Buying A Car

Better Business Bureau of Metropolitan
Toronto

85 Richmond Street West, Ste. 900
M5H 2E7
363-7111

Communications Branch
Ministry of Consumer & Commercial
Relations
555 Yonge Street, Room 309
M7A 2H6
965-4239 or 965-3025

*To check a vehicle's registration when
purchasing write:*

Vehicle Branch
Vehicle Files
Ministry of Transportation &
Communications
4th Floor, Ferguson Block
Queen's Park M7A 2A2
965-1500

To register a vehicle, call:

Queen's Park Issuing
Macdonald Block, 1st Floor,
900 Bay Street, M7A 2H5
965-2206
or contact the nearest Issuing Office.

Metro Toronto – Vehicle Licence Issuing Offices

Dennis Holota
137 Yonge St., Ste. 42 (M5C 1W6)
362-3312

David Alper
492 College St. (M6G 1A5)
929-5400

Mr. J. F. Leonard
1164 Danforth Ave. (M4J 1M5)
461-2785

Lloyd E. Lepard
360 McRae Dr. (M4G 1T9)
421-8525

Julius Eisenberg
1724 Eglinton Ave. E. (M4A 1J7)
757-5892

A.W. Spooner
2251 Kingston Road
Scarborough M1N 1T8
261-7121

Mrs. Gladys Algar
479 Kennedy Rd.
Scarborough M1K 2B1
261-3756

Mrs. Mary A. O'Rourke
3177 Bathurst St. (M6A 2B2)
781-1398

A.G. Hovey
2100 Yonge St. (M4S 2A5)
489-9018

Mrs. Margaret Wallbank
601 Oakwood Ave. (M6E 2X9)
789-2816

Mrs. Patricia Bagnato
2120 Bloor St. W. (M6S 1M8)
767-6880

Mrs. Olga Pawliuk
570 Rogers Rd. (M6M 1B6)
653-8690

Mrs. Patricia Palmer
c/o Canadian Tire Corp.
2701 Keele St. & Hwy. 401
Downsview M3M 2E9
633-5326

C.W. Boddington
10 Wilby Crescent
Weston M9N 1E5
244-0911

Mrs. Marion Telfer
4695A Kingston Rd.
West Hill M1E 2R1
282-1631

Mrs. Amy L. Noble
4062 Sheppard Ave. E.
Agincourt M1S 1S9
293-5730

Mrs. Bess Godfrey
1170A Kennedy Rd.
Scarborough M1P 2L1
757-1511

Warren H. de Guerre
8 Kingsdale Ave.
Willowdale M2N 3W1
221-9717

Merlin W. Burton
1110 Finch Ave. W., Ste. 23
Downsview M3J 2T2
661-2322

Mrs. J. Statton
281 Scarboro Rd. (M4E 3M9)
699-0910

Registrar, Motor Vehicle Dealers
Ministry of Consumer and Commercial
Relations
555 Yonge Street, 5th Floor
M7A 2H6
965-3025

Edward Loftus
96 Rexdale Blvd.
Rexdale M9W 1N9
742-1901

Herbert Blakely
2998 Bloor St. W. (M8X 1C2)
231-2219

Mrs. I. Younker
3025B Lakeshore Blvd. W. (M8V 1K5)
251-4941

Claims Against Uninsured Motorists

Motor Vehicle Accident Claims
Ministry of Consumer and Commercial
Relations
2nd Floor, 400 University Ave.
M7A 2J4
965-6701

Driver's Licences

Driver Branch
Ontario Ministry of Transportation and
Communications
Macdonald Block, Main Floor
900 Bay Street
965-6735

Mailing address:
Ontario Ministry of Transportation and
Communications
Driver Branch Licenssing Office
Ferguson Block, Queen's Park
M7A 2HS

Driver Examination Centres

Hours at all centres:
7:45 a.m. to 4:00 p.m., Monday - Friday
No evening hours.
Appointment necessary for road test only.

Main Floor
Ferguson Block (Wellesley St. West of Bay)
M7A 1Z8
965-1511
8:00 - 4:00 p.m.
Written test only — no road test. No
appointment necessary.

Northwest Toronto

262 Falstaff Avenue
(Keele Street & Highway 401)
M6L 2G1
248-3411

Scarborough

773 Warden Avenue, Scarborough
M1L 4C2
751-4947

West Toronto

146 Hallam Street
M6H 1X2
532-3357

First Aid On The Road

St. John Ambulance
46 Wellesley Street East
M4Y 1G5
923-8411

IMMIGRATION AND CITIZENSHIP

Addresses for Metropolitan Toronto

Regional Departments of Immigration

Canada Immigration Centre

480 University Avenue

M5G 1V2

366-8331

Canada Immigration Centre

1243 Islington Avenue (at Bloor)

M8X 2W5

366-8331

Canadian Citizenship

Citizenship Registration Branch

Canada Department of the Secretary of State

55 St. Clair Avenue East, 2nd Floor

M4T 1M2

966-6424

Monday to Friday, 8:30 a.m. to 4:00 p.m.

Citizenship Storefront Office

Citizenship Registration Branch

Canada Department of the Secretary of State

Dufferin Plaza, South Mall, Block C

900 Dufferin Street

M6H 4E7

966-6433

Tuesday to Saturday, 10:00 a.m. to 9:30 p.m.

Sunday, 11:00 a.m. to 6:30 p.m.

Mobile Unit

Dufferin Plaza, South Mall, Block C

900 Dufferin Street

M6H 4E7

966-8001

Hours vary.

Information and assistance in applying for citizenship.

RECREATION

Addresses for Metropolitan Toronto

Table of Contents

Provincial Parks Information	48
Municipal Department of Parks and Recreation	48
Public Parks in Metropolitan Toronto	48
Recreation Centres	48
Swimming Facilities	50
Additional Recreation Resources	51
YM – YWHA's, YM – YWCA's	51
Provincial Grants	52

RECREATION

Addresses for Metropolitan Toronto

Provincial Parks Information

Division of Parks

Ministry of Natural Resources

Room 3319, Whitney Block

Queen's Park M7A 1W3

965-3081

Municipal Departments of Parks and Recreation

East York

Parks and Recreation Department

550 Mortimer Avenue

M4J 2H2

461-9451

Etobicoke

Parks and Recreation Services Department

Borough of Etobicoke, Civic Centre

Etobicoke, Ontario M9C 2Y2

626-4161

North York

Parks and Recreation Department

5145 Yonge Street

Willowdale, Ontario M2N 5P4

225-4611

Scarborough

Recreation and Parks Department

150 Borough Drive

Scarborough, Ontario M1P 4N7

Recreation: 438-7411

Parks: 438-7406

Toronto

Department of Parks and Recreation

21st Floor, East Tower

City Hall M5H 2N2

367-7251

York

Parks and Recreation Department

2700 Eglinton Avenue West

M6M 1V1

653-2700

Public Parks in Metropolitan Toronto

In Metropolitan Toronto park facilities are administered by at least eight different authorities: each of the six boroughs' departments of parks and recreation, the Metropolitan Toronto Parks Committee, and the Metropolitan Toronto Conservation Authority. For specific information about parks facilities, each of these eight supply brochures and other types of information (such as maps, etc.) about the facilities under their jurisdiction. The six boroughs can be contacted at the addresses given above. The addresses for the Conservation Authority and the Metro Parks Committee are given below:

Metropolitan Toronto Parks Committee
Parks Department
City Hall M5H 2N2
367-8186

Metropolitan Toronto and Region
Conservation Authority
5 Shoreham Drive
Downsview, Ontario M3N 1S4
661-6600

Recreation Centres

The recreation departments have programs in many locations besides the larger recreation centres. Not all have the same facilities. Call the appropriate department listed under Municipal Departments of Parks and Recreation regarding community use of schools, halls, etc.

City of Toronto – East

Pape Recreation Centre
Pape & Gerrard Streets
953 Gerrard St. E.
461-3531

S.H. Armstrong Recreation Centre
56 Woodfield Road
463-5721

Beaches Recreation Centre
6 Williamson Road
698-5084

Jimmie Simpson Recreation Centre
870 Queen St. East
461-2550

Central

John Innes Recreation Centre
150 Sherbourne Street at Queen
366-0767

Trinity Recreation Centre
155 Crawford Street at Queen
537-2519

Regent Park Recreation Centre
415 Gerrard Street East
363-2955

North

Elizabeth Recreation Centre
485 Montrose Avenue
535-0084

Brown Community Centre
454 Avenue Road
967-7222

West

Annette Recreation Centre
333 Annette Street
769-3312

Swansea Community Centre
95 Lavinia Avenue
763-1719

McCormick Recreation Centre
66 Sheridan Avenue
537-4194

Etobicoke

Centennial Park Community Centre
Renforth Drive north of Rathburn
626-4161, Local 375

Albion Community Centre
1485 Albion Road at Kipling
742-3454

Lakeshore Community Centre
2445 Lakeshore Blvd. West
259-6544

Ourland Community Centre
18 Ourland Avenue
259-9595

East York

Leaside Memorial Gardens Community Centre
1073 Millwood Road
421-4944

East York Community Centre
Pape and Torrens Avenues,
1081½ Pape Avenue
425-7722

North York

General Information
Monday - Friday, 8:30 - 4:30
225-4611

After Hours call:

Amesbury
1507 Lawrence Ave. West
247-4240

Banbury
120 Banbury Road
449-2031

Falstaff
50 Falstaff Avenue
249-6826

Hendon
40 Eldora Avenue
223-1450

Ledbury
160 Ledbury Street
787-0038

Memorial Pool
5100 Yonge Street
225-7374

Roding
Roding & Nash Drive
247-2841

Ancaster	Scarborough
45 Ancaster Road	Agincourt
636-2846	31 Glen Watford Drive
Clanton	Agincourt, Ontario
10 Palm Drive	293-3571
636-4185	Ellesmere
Flemingdon	20 Canadian Road
150 Grenoble Drive	759-8476
429-6576	Cedar Brook
Grandravine	91 Eastpark Boulevard
25 Grandravine Drive	431-2702
638-3083	Heron Park
Mitchell Field	Lawrence East & Manse Road
89 Church Avenue	West Hill, Ontario
225-6191	282-7221
North York Memorial Hall	Mid-Scarborough Community Centre
5090 Yonge Street	2467 Eglinton Ave. E.
221-2033	264-3253
Willowdale Lawn Bowling Clubhouse	Scarborough Centennial
5096 Yonge Street	1967 Ellesmere Rd.
221-6362	438-6850
O'Connor	McGregor Park
1386 Victoria Park	2231 Lawrence Ave. E.
759-0671	757-4591
Centennial Centre	York
580 Finch Ave. W.	Centennial Building
487-7270	2694 Eglinton Avenue West
Humber Summit	653-2700
2990 Islington Ave.,	Swimming Facilities
745-3541	For information about indoor and outdoor
Yorkwoods Gate	pools, instruction programs and public
20 Yorkwoods Gate	swimming, contact the Department of Parks
635-6409	and Recreation of the appropriate borough
Wilmington	or the City of Toronto.
205 Wilmington Avenue	The following pool is for recreational
636-0020	swimming only:
York Mills	Harrison Baths
2539 Bayview Avenue	15 Stephanie Street (near Queen St. &
447-9201	McCaull)
	M5T 1B1
	367-7984

Additional Recreation Resources

For further information regarding recreational facilities in Metropolitan Toronto, consult the Directory of Community Services or call the Community Information Centre, 863-0505.

YM-YWHA's, YMCA's and YWCA's

Young Men's and Young Women's Hebrew Association

750 Spadina Avenue (at Bloor)
M5S 2J2
924-6211

Northern Building:

4588 Bathurst Street
Willowdale, Ontario M2R 1W6
636-1880

Young Men's Christian Association

Central City Region

Central YMCA
40 College Street
M5G 1K8
921-5171

East City Region:

Broadview YMCA
275 Broadview Avenue
M4M 2G8
461-8123

Toronto East Unit
907 Kingston Rd.
M4E 1S4
690-2005

Etobicoke Region:

Etobicoke YMCA
3226 Bloor Street West
M8X 1E4
231-2297

North York Region:

North York YMCA
567 Sheppard Avenue East
Willowdale, Ontario M2K 1B2
225-7773

Scarborough Region:

Scarborough YMCA
3150 Eglinton Ave. East,
Scarborough M1J 2H2
266-7797

West City Region:

West End YMCA
931 College St.
M6H 1A1
536-1166

High Park Unit
2665 Dundas St. W.
M6P 1Y1
763-1193

York Centre Unit
2547 Eglinton Ave. W.
M6M 1T2
653-7401

Harriet Tubman Centre
15 Robina Ave.
M6C 3Y4
653-0117

Young Women's Christian Association

Central Administration:

Bongard House
80 Woodlawn Avenue East (2 blocks
north of Summerhill subway station)
M4T 1C1
961-8100

North Program Centre:

2532 Yonge Street (at St. Clements)
M4P 2H9
487-7151

West Program Centre:

3179 Dundas Street West
(west of Keele Street)
M6P 2A5
762-8169

East Program Centre:

1152 Gerrard Street East
(2 blocks east of Jones)
M4L 1Y2
466-5386

Women's Information and Referral Service
15 Birch Avenue
925-1154

Women's Resource Centre
15 Birch Avenue
925-3137

Provincial Grants

Sports and Fitness Division
Ministry of Culture and Recreation
23rd Floor, 400 University Avenue
M7A 2R9
965-2625

MEETING CANADIANS

Addresses for Metropolitan Toronto
YM-YWHA's, YMCA's and YWCA's

See page 51.

Political Organizations and Parties

Liberal Party in Ontario
15 Duncan Street
M5H 3H1
863-9300 (Federal and Provincial)
863-9339 (Toronto and District inquiries)

New Democratic Party of Ontario
3 Church Street
M5E 1M2
363-3053

Progressive Conservative Party of Ontario
73 Richmond Street West
M5H 1Z9
364-6424

Woodgreen Community Centre

835 Queen Street East
M4M 1H9
461-1168

University Settlement Recreation Centre
23 Grange Road
M5T 1C3
364-9133

Other Organizations

Cross-Cultural Communication Centre
1079 Bloor Street West
M6H 1M5
537-2222

A resource and educational centre for international and inter-cultural understanding. Drop-in centre for newcomers and other Canadians.

Interest Groups, Social and Recreational Clubs

For information relating to special interests and hobbies, call the Community Information Centre, 863-0505.

Ontario Welcome House
8 York Street
M5J 1R2
965-3021

St. Christopher House
84 Augusta Avenue
M5T 2L1
364-8456

St. Christopher House, Older Adult Centre
761 Queen St. W.
M6T 1G1
366-3571

Central Neighbourhood House
349 Ontario Street
M5A 2V8
925-4363

INFORMATION SOURCES

Addresses for Metropolitan Toronto

Table of Contents

Government of Ontario Information **56**

Information Centres **56**

Libraries **57**

Immigrant Aid Agencies **58**

Ethnic Centres **59**

Services for Native People **63**

Free Interpreter Services **63**

INFORMATION SOURCES

Addresses for Metropolitan Toronto

Government of Ontario Information

Citizens Inquiry Branch

Ontario Ministry of Culture and Recreation
Rm M150, Macdonald Branch (900 Bay St.)
Queen's Park M7A 194
965-3535

In addition each Ministry has its own information office.

Information Centres

In Metro Toronto there are many agencies offering information counselling, and referral services. These vary greatly in purpose, constituency and quality. The following is a partial list of general information centres. For more specialized agencies call the Community Information Centre or a relevant immigrant aid society (see below).

Metro Wide:

Community Information Centre of
Metropolitan Toronto
110 Adelaide Street East
M5C 1L1
863-0505

A Metro-wide resource centre for the public and organizations maintaining and providing up-to-date information about a wide range of community services. Assists people in making quick contact with appropriate organizations or resources or suggests possible alternative plans. Service is available in 10 languages, with a 24-hour service for emergency calls. It also publishes the Directory of Community Services in Metropolitan Toronto, and other specialized guides, eg. Day Care facilities.

Toronto Central:

NIP (Neighbourhood Information Post)
265 Gerrard Street East
M5A 2G3
942-2543

Women's Information and Referral Centre
15 Birch Avenue
M4V 1E1
925-1154

Toronto West:

Bloor-Bathurst Information Centre
896 Bathurst Street
M5R 3G3
531-4613

Languages: Spanish, Portuguese

Scarborough:

Information Scarborough
545 Markham Road
Scarborough, Ontario M1H 2A1
431-2244

Agincourt Community Services Association
2240 Birchmount Road
Scarborough, Ontario M1T 2M2
293-1818

East York:

NIC (Neighbourhood Information Centre)
81 Barrington Avenue
M4C 4Y9
698-1626

Languages: Italian

TIP (Thorncliffe Information Post)
45 Overlea Boulevard
M4H 1C3
423-3322

North York:

LINK
5126 Yonge Street
Willowdale, Ontario M2N 5N9
223-9727

CIF, Community Information, Fairview)
Fairview Mall
1880 Sheppard Ave. E. Box 2273
Willowdale, Ontario M2J 1V4
493-0752

AID (Assistance and Information Don Mills)
25B, Don Mills Shopping Centre
939 Lawrence Ave. E.
Don Mills, Ontario M3C 1P8
449-8337

DWIP Downsview West Information Post
Jane - Finch Mall
Box 2278 Station C
Downsview M3N 2P1
635-1827

York:

WIRC (Weston Information and Referral
Centre)
2000 Weston Road
Weston, Ontario M9N 1X3
244-2000
244-2020

York Information Centre
636 Glenholme Avenue
M6E 3G9
789-4394

Languages: Italian, Portuguese, Spanish

Etobicoke:

RCID (Rexdale Community Information
Directory)
1530 Albion Road (Mall)
Rexdale, Ontario M9V 1B4
741-1553

East Indian Counsellor

Etobicoke Central Information and Referral
250 The East Mall
Islington, Ontario M9B 3Y8
236-1886

Action Service Contact Centre
185 - 5th Street
M8V 2Z5
255-5322

Libraries

Metropolitan Toronto:

Metropolitan Toronto Central Library
214 College Street
M5T 1R3
979-2200

Toronto Public Libraries
40 Orchard View Blvd.
M4R 1B9
484-8015

East York:

S. Walter Stewart Public Library
170 Memorial Park Avenue
M4J 2K5
425-8222

Etobicoke:

Richview Public Library
1806 Islington Avenue
Weston, Ontario
248-5681

Mailing address:

Etobicoke Public Library
Richview Branch
P.O. Box 501
Etobicoke, M9C 4V5

North York:

Willowdale Public Library
5126 Yonge Street
Willowdale, Ontario M2N 5N9
225-8891

Administration Offices:
North York Public Library
35 Fairview Mall Dr.
Willowdale M2J 4S4
494-6838

Scarborough:

Albert Campbell Public Library
496 Birchmount Road
Scarborough, Ontario M1K 1N8
698-1194

Cedarbrae Public Library
545 Markham Road
Scarborough, Ontario M1H 2A1
431-2222

Administration Offices:
Scarborough Public Library
1076 Ellesmere Rd.
Scarborough M1P 4P4
291-1991

York:

York Public Library
1745 Eglinton Avenue West
M6E 2H4
781-5208

For information about community branches, call the main library in your municipality, or consult the telephone directory. Brochures describing facilities, programs and locations are available free of charge.

Branch:

75 Stanley Road
Downsview, Ont.
M3N 1C2
745-6363

Services open to all newcomers. Information and referral, family and vocational counselling, retraining and upgrading for the handicapped, (physically or socially), English language classes, women's and senior citizens centre, workshops and orientation.

Salvation Army New Canadian Friendship Centre
382 Lippincott St.
M5S 2P7
531-2845

English language classes, information, drop-in for help with immigrant problems. Friendship meetings, films, Chinese, Spanish, Portuguese Church services.

Eastminster Community Services
310 Danforth Avenue
M4K 1N2
466-1695 or 466-2343
Languages: Greek, Chinese

Information and referral, translation, interpreter and escort services, services, legal advice, income tax clinic, and family counselling.

New Canada
1236A St. Clair Avenue West
M6E 1B7
654-8125, 654-8126

Information and referral, citizenship registration classes.

York Community Services
1651 Keele Street
M6M 3W2
653-5400

20 voluntary and government organizations combine in one location to provide a full range of health, legal, employment, family and individual counselling services.

Immigrant Aid Agencies

The following multi-lingual organizations offer a wide variety of services to newcomers:

Community Information Centre of Metropolitan Toronto
110 Adelaide Street East
M5C 1L1
863-0505 (24 hour service)
Information and referral services in 10 languages (see also p. 56).

Ontario Welcome House
8 York Street
M5J 1R2
965-3021
Monday to Friday 9:00 a.m. to 10:00 p.m.
Saturday 10:00 a.m. to 5:00 p.m.

Offers assistance with problems facing newcomers, including Canada Immigration advice, Canada Manpower Placement Centre, accommodation, preparation of resumes, free translation and evaluation of educational and trade documents, orientation and English classes with nursery facilities, and free clothing for the needy.

C.O.S.T.I. Italian Community Education Centre
136 Beverley Street
M5T 1Y5
366-7991

Catholic Family Services of Toronto
67 Bond Street
Toronto, Ontario M5B 1X4
362-2481
Emergencies — after hours: 863-0505
Monday - Friday 9:00 a.m. to 5:00 p.m.
Tuesday evenings till 9:00 p.m.

Its Immigration Department assists persons of all religions with immigration documentation and travel plans, and in obtaining interest-free loans for family reunion purposes through the International Catholic Migration Commission. Coordinates its welcome program with the Metropolitan Toronto Inter-Faith Immigration Committee.

Metropolitan Toronto Inter-Faith Immigration Committee
8 York Street, 3rd Floor
M5J 1R2
862-1743

Sponsored by 21 religious documentations. Offers the newly-arrived immigrant a neighbourly welcome and assistance in becoming established. Introduction to church of own faith.

Coalition of Immigrant and Migrant Services
794 Dovercourt Rd.
M6H 2X3
534-1053

Coalition planning body for agencies and associations concerned with services to immigrants and migrants. Provides liaison with government, co-operative programming among agencies, and sponsors innovative service projects such as the Free Interpreter Service.

See also:

Counselling Centres in Education (page 29)
Immigrant Aid Societies and other agencies (page 5).

Ethnic Centres

Some neighbourhood houses and information centres, and many ethnic groups in Metropolitan Toronto offer immigrant aid services. Listed below are some of the many organizations providing such services, as of March, 1976. For further information about specific services, contact the particular organization. The Community Information Centre (863-0505) has additional information about other groups, consulates, doctors, churches, newspapers, etc.

Arabic — (See also Egyptian)

Arab Community Centre
175 St. Clair Avenue West
P.O. Box 204, Station 'D'
Toronto, Ontario M6P 3J8
922-6776
Also French

Canadian Arab Club of Toronto
c/o Dr. B. Sakran
75 Donway West
Don Mills M3C 2E9
444-2925
or George Ghnein 363-5311

Islamic Centre
56 Boustead
M6R 1Y9
769-7800

Islamic Foundation
182 Rhodes
M4L 3A1
465-2525

Moslem Society of Toronto Inc.
73 Patricia Avenue
Willowdale, Ontario M2M 1J1
222-2794

Asian

Asian Canadian Community Council of Toronto
96 Chestnut St., Toronto M5G 1R3
364-7056

Armenian

Armenian Community Centre
18 Dupont Street
Toronto, Ontario M5R 1V2
923-0629 evenings

Austrian

Austrian Club Edelweiss Inc.
207 Beverley Street
Toronto, Ontario M5T 1Z4
923-6888 or 923-5989
Also German

Bangladesh

Bangladesh Association of Canada
(Toronto Chapter)
— no official address
Contact: Mr. Kazi
491-1678

Blacks

Activities and Information Centre for
Black Youth
253 Danforth Ave.,
Toronto, Ontario M4K 1N2
465-1108
Brotherhood Community Centre Project
941 Bathurst St., 3rd Floor
P.O. Box 6788, Station "A"
Toronto, Ontario
534-8455

Harriet Tubman Youth Centre
15 Robina Avenue
Toronto, M6C 3Y4
654-4203

The Black Education Project
1354 Bathurst St.
Toronto, Ontario M5T 1S5
533-1167

Information Centre for West Indians
224 Cowan Avenue
Toronto, Ontario M6K 2N6
537-4505

Czechoslovakian

Czechoslovak National Association of Canada
840 Spadina Avenue
M5S 2J2
925-0557

Chilean

Inter-Church Committee on Chile
40 St. Clair Ave. East
M4T 1M9
921-4152

Chinese

Chinese Community Centre of Ontario
10 Hagerman Street
Toronto, Ontario M5G 1A7
864-1368

Chinese Interpreter and Information Services
University Settlement House
23 Grange Road, Rm 210
Toronto, Ontario M5T 1C3
364-9133, 368-1841

Woodgreen Community Centre
835 Queen Street East
Toronto, Ontario M4M 1H9
461-1168

Eastminster Community Services
310 Danforth Avenue
M4K 1N6
466-1695

Egyptian

Egyptian Christian Church
(Coptic Orthodox)
22 Innes Ave.
M6E 1M8
651-6334

Estonian

Estonian Central Council in Canada
958 Broadview Avenue
Toronto, Ontario M4K 2R6
465-2219

Filipino

Silayan Filipino Community Centre
520 Sherbourne Street
Toronto, Ontario M4X 1K8
922-3977

French

La Maison
64 Charles Street East
Toronto, Ontario M4Y 1T1
922-8915

La Chasse Galerie Inc.
577 Jarvis Street
Toronto, Ontario M4Y 2J3
924-1468

Greek

Greek Information and Social Services
827 Dovercourt Road
Toronto, M6H 2X4
535-7695
Also Italian

Eastminster Community Services
310 Danforth Avenue
M4K 1N6
466-1695

Hungarian

Canadian-Hungarian Federation
6 Alcina Avenue
Toronto, M6G 2E8
654-2551

Toronto Hungarian House
840 St. Clair Ave. West
Toronto, Ontario M6C 1C1
654-4926

Indian (East)

Indian Immigrant Aid Services
9 Boon Avenue
Toronto, Ontario M6E 3Z2
651-1400

Indonesian

Indonesian Canadian Association
171 Horsham Avenue
Willowdale, Ontario M2N 2A4
223-3011

Irish

Irish Immigrant Aid Society
699 Lansdowne Avenue
Toronto, Ontario M6H 3Y9
534-1534

Italian

Centro Organizzativo Italiano
(Free Interpreter Service)
705A College Street
Toronto, Ontario M6G 1C2
531-4644

Also Spanish

C.O.S.T.I. Italian Community Education
Centre
136 Beverley Street
Toronto, Ontario M5T 1Y5
366-7991

F.A.C.I. Federazione Delle Associazioni
E Clubs, Italo-Canadese
756 Ossington Avenue
Toronto, Ontario M6G 3T9
531-9934

Italian Immigrant Aid Society
1174 St. Clair Avenue West
Toronto, Ontario M6E 1B4
652-1033

New Canada
1236A St. Clair Ave. W.
M6E 1B7
654-8125

Patronota INAS of Canada
1753 Eglinton Ave. W.
M6E 2H7
781-9339
(Help with pensions)

York Community Services
1651 Kelle St. M5M 3W2
653-5400

York Information Centre
636 Glenholme Avenue
Toronto, Ontario M6E 3G9
789-4394, 789-4395

Jewish

Jewish Information Service
22 Glen Park Avenue
Toronto, M6B 2B9
789-7279
Hebrew, Yiddish, French

Jewish Immigrant Aid Services of Canada
— Central Region
152 Beverley Street
Toronto, Ontario M5T 1Y5
363-7231

Also Hebrew, German, Russian, Yiddish,
Roumanian, French

Korean

Korean Canadian Association of Metro
Toronto
394 Euclid Avenue
M6G 2S9
929-5211

Korean Catholic Social Centre
941 Dundas Street West, Toronto
Branch Office: 649 Euclide Avenue, Toronto
863-0415

Maltese

Maltese — Canadian Society of Toronto
3278 Dundas St. W.
M6P 2A4
767-3645

Pakistani

Association of Pakistani Canadians of Ontario
25 Bainhart Cres.
Scarborough
438-2060 (evenings)
Urdu

Polish

Polish Information Centre
206 Beverley Street
Toronto, Ontario M5T 1Z3
967-5260

Portuguese

Portuguese Centre
9 Portugal Sq. (Church)
Toronto M6J 1A8
366-2326
Spanish, French, Arabic
Portuguese Free Interpreter Service
401 College Street
Toronto, Ontario M5T 1S9
924-0974

Portuguese Social Service Centre
15 Grace Street (Church)
Toronto, Ontario M6J 2S3
363-9566
Also Spanish

St. Helen's Portuguese Community Centre
1678 Dundas Street West
Toronto, Ontario M6K 1V3
535-3580

Bloor-Bathurst Information Centre
896 Bathurst Street
Toronto, Ontario M5R 3G3
531-4613
Also Spanish

Spanish

Bloor-Bathurst Information Centre
896 Bathurst Street
Toronto, Ontario M5R 3G3
531-4613
Also Portuguese

Centre for Spanish Speaking People
582A College St.
M6G 1B3
533-8545

Latin American Catholic Mission
941a Dundas W.
M6J 1W4
366-0266

Latin American Community Centre
9 Milvan Drive, Unit 9
Weston M9L 1Y9
745-6239

Ukranian

Ukranian Canadian Social Welfare Services Inc.
2445 Bloor Street West
Toronto, M6S 1P7
763-4982

Also Slavic languages, French, German

Vietnamese

Vietnamese Fraternal Organization
Box 366, Station P
Mr. Peter Thinh 429-6189
Mrs. Lam 429-2444
Vietnamese Refugee Group
151 Front St.
M5J 1G1
365-3860

**Services for Native People
(Canadian Indians and Eskimos)**
Canada Department of Indian Affairs and
Northern Development
Toronto Counselling Centre
22 College Street, 2nd Floor
M5G 1K2
966-6208

Canadian Association in Support of the
Native Peoples
277 Victoria Street
M5V 1W2
362-5937

Native Canadian Centre of Toronto
210 Beverley Street
M5T 1Z3
962-2001

Free Interpreter Services

Many organizations and government departments have staff who can interpret their services in various languages. Some free interpreter services are listed below.
Suggestions for other sources may be obtained from the Community Information Centre, 863-0505.

Chinese

Chinese Interpreter and Information Services
23 Grange Road, Room 210
M5T 1C3
368-1841

Chinese & Greek

Eastminster Community Services
310 Danforth Avenue
M4K 1N6
466-1695

Portuguese

Portuguese Free Interpreter Services
401 College Street
M6G 1C2
531-4644

Italian

Centro Organizzatio Italiano
401 College Street
M5T 1S9
924-0974

Alphabetical Index

Metropolitan Toronto

Academy of Dentistry 11
Academy of Medicine 10, 11
Accident Claims, Motor Vehicles 44
Action Service Contact Centre 57
Activities and Information Centre for Black Youth 60
Agincourt Community Services Association 56
Ambulance Services, Department of (Metropolitan Toronto) 11
Arab Community Centre 59
Armenian Community Centre 60
Asian Canadian Community Council of Toronto 59
Assistance and Information, Don Mills A.I.D. 56
Association of Pakistani Canadians 62
Austrian Club Edelewiss, Inc. 60
Automobile Licences – Vehicle Licence Issuing Offices 43
Bailiff Collection Agencies and Mortgage Brokers Branch (Ontario) 41
Bangladesh Association of Canada 60
Bay Centre for Birth Control 14
Better Business Bureau of Metropolitan Toronto 37, 43
Black Education Project 39, 60
Boards of Education, see name of Municipality
Board of Jewish Education 24
Bloor-Bathurst Information Centre 56, 62
Brotherhood Community Centre Project 60
Burials (Metro Toronto Social Services) 14
Campus Legal Assistance Clinic (C.L.A.C.) 40
Canada, Government of
 Department of Consumer and Corporate Affairs
 Consumer Complaints 37
 Consumer Help Office 37
 Department of Labour
 Labour Standards Branch 4
 Department of Indian Affairs and Northern Development 63
 Department of Manpower and Immigration
 Canada Immigration Centre 45
 Canada Manpower Centres 4
 Immigrant Settlement 4
 Department of National Revenue
 Canada Pension Plan Contributions 18
 Income Tax 37
 Toronto District Taxation Office 19, 37
Department of the Secretary of State
 Citizenship Registration Branch 45
Health and Welfare Canada
 Canada Pension Plan 19
 Family Allowances 18
 New Horizons Program 18
 Old Age Security 19
Canada Manpower Centres 4
Canada Pension Plan 19
Canadian Association in Support of the Native People 63
Canadian Arab Club of Toronto 59
Canadian – Hungarian Federation 61
Canadian Labour Congress 7
Canadian Mental Health Association Metro Toronto Branch 15
Canadian Red Cross Society 12
Catholic Children's Aid Society of Metropolitan Toronto 19, 20
Catholic Family Services of Toronto 5, 59
Centennial College of Applied Arts and Technology 24, 26
 Counselling Office 29
 School of Nursing 26
Central Mortgage and Housing Corporation 32
Central Neighbourhood House 53
Centre for Spanish Speaking People 62
Centro Organizzativo Italiano 61, 63
La Chasse Galerie 61
Charters for Non-Profit Organizations 42
Children's Aid Society of Metropolitan Toronto 20
Children's Services Branch (Ontario) 20
Chinese Community Centre of Ontario 60
Chinese Interpreter and Information Services 60, 63
Citizenship Registration Branch 45
Citizen's Inquiry Branch (Ontario) 57
C.L.A.C. (Campus Legal Assistance Clinic) 40
C.L.A.S.P. (Community Legal Aid Service Program) 39
Coalition of Immigrant and Migrant Services 59
Collection Agencies and Mortgage Brokers Branch 41
Community Information, Fairview 56
Community Information Centre of Metropolitan Toronto 20, 24, 32, 56, 58
Community Legal Aid Service Program (C.L.A.S.P.), 39

Community Resources Consultants 15
 Conservation Authority (Metropolitan Toronto) 48
 Consumer Association of Canada 37
 Consumer Help Office (Canada) 37
 Consumer Protection Bureau (Ontario) 37
 Correspondence Courses (Ontario) 27
 C.O.S.T.I. Italian Community Education Centre 29, 58, 61
 County Court Clerk 35
 Credit Counselling Service of Metropolitan Toronto 37
 Credit Unions Branch 41
 Criminal Injuries Compensation Board 40
 Crisis Intervention Unit, East General Hospital 13
 Cross-Cultural Communication Centre 53
 Cumba Co-Operative Health Services 10
 Czechoslovakian National Association 60
 Dental Social Services 11
 Distress Centre Inc. 13
 Doctor's Hospital 14
 Downsview West Information Post, DWIP 57
 Driver Examination Centres (Ontario) 44
 Drug Benefit (Ontario) 10
 East York, Borough of
 Board of Education 24
 City Clerk's Office 41
 Department of Public Health 10
 Municipal Tax Office 34
 Parks and Recreation Department 18
 Public Library 57
 Eastminster Community Services 58, 60, 61, 63
 Education Council for Foreign Medical Graduates Examination 29
 Education, Ontario Ministry of 27
 Education Records Branch (Ontario) 27
 Egyptian Christian Church 60
 Emergency Housing Unit, Metropolitan Department of Social Services 35
 Emergency Services, Metropolitan Toronto, Department of Ambulance Services 11
 Employment Standards Branch (Ontario) 4
 Estonian Central Council in Canada 60
 Etobicoke, Borough of
 Board of Education 24
 City Clerk's Office 41
 Community Health Department 10
 Municipal Tax Office 34
 Parks and Recreation Services Department 18
 Public Library 57
 Etobicoke Central Information and Referral 57
 Etobicoke General Hospital 11
 Evaluation of Educational Standing 27
 FACI Federazioni delle Associazioni e Clubs, Ital Canadese 61
 Family Allowances (Canada) 18
 Family Benefits (Ontario) 18
 Fire Department, Metropolitan Toronto 10
 GAINS (Guaranteed Annual Income System – Ontario) 19
 George Brown College of Applied Arts and Technology 25, 26
 Counselling Department 29
 School of Nursing 26
 Greek Information and Social Services 61
 Grants, Sports and Fitness Division (Ontario) 52
 Guaranteed Annual Income System (Ontario) 19
 Guaranteed Income Supplement (Canada) 19
 Harriet Tubman Youth Centre 60
 Harrison Baths 50
 Health and Welfare Canada
 Canada Pension Plan 19
 Family Allowances 18
 New Horizons Program 18
 Old Age Security 19
 Heating, Insufficient (Public Health) 34
 Home Care Program 14
 Homes for the Aged (Metropolitan Toronto) 32
 Hospital for Sick Children 11
 Hospital Medical Care 10
 Housing Standards Division (Toronto) 34
 Human Rights Commission, Ontario 4
 Humber College of Applied Arts and Technology 25, 26
 Counselling Office 29
 School of Nursing 26
 Humber Memorial Hospital 11
 Immigrant Settlement (Canada Manpower) 4
 Income Tax Information (Canada, Department of National Revenue) 37
 Incorporation and Registration of Companies 42
 Indian Immigrant Aid Services 61
 Indonesian Canadian Association 61
 Industrial Training Branch (Ontario) 6, 27
 Information Centre for West Indians 60
 Information Scarborough 56
 Information Systems and Records Branch (Ontario) 27
 Injured Workmen's Consultants 7

Insurance Research Branch 41
 Inter-Church Committee on Chile 60
 Inter-Faith Immigration Committee, Metropolitan Toronto 59
 Irish Immigrant Aid Society 61
 Islamic Centre 59
 Islamic Foundation 59
 Italian Immigrant Aid Society 61
 Itinerant Sellers, Consumer Protection Branch 41
 Jewish Education, Board of 24
 Jewish Family and Child Service of Metropolitan Toronto 20
 Jewish Information Service 62
 Jewish Immigrant Aid Services of Canada 6
 Jewish Vocational Service of Metropolitan Toronto 6
 Korean Catholic Social Centre 62
 Korean Community Social Centre 62
 Labour Standards Branch (Canada) 4
 Landlord and Tenant Advisory Bureau (Metro) 33
 Latin American Catholic Mission 62
 Latin American Community Centre 62
 Lawline 40
 Law Society of Upper Canada 35
 Lawyer Referral Service 35, 39
 Legal Aid Plan, Ontario 21, 35, 39
 Liberal Party in Ontario 53
 Libraries, Public 57
 LINK Information and Referral Services 56
 Liquor Licence Board of Ontario 42
 Special Occasion Permits 42
 Licencing Commission, Metropolitan Toronto 41
 Loan and Trust Companies 41
 Lotteries Branch (Ontario) 42
 La Maison (Centre Francophone de Toronto) 61
 Maltese Canadian Society of Toronto 62
 Manpower Training Branch – See “Industrial Training Branch 6, 27
 Marriage Licences (See City Clerks) 41
 Metropolitan Toronto Municipality of
 Department of Ambulance Services 11
 Department of Social Services
 Burials and Funerals 14
 Emergency Housing Unit 35
 Financial Assistance 18
 Landlord and Tenant Advisory Bureau 33
 Private Home Care Programs 32
 Senior Citizen Apartments 32
 Fire Department 11
 Parks Department 48
 Police Department 11
 Youth Staff Services 20
 Metropolitan Toronto and Region Conservation Authority 48
 Metropolitan Toronto Central Library 27, 57
 System's Unit 27
 Metropolitan Toronto Inter-Faith Immigration Committee 59
 Metropolitan Toronto Licensing Commission 41
 Metropolitan Toronto Separate School Board 24
 Metropolitan Toronto Vehicle Licence Issuing Offices 43
 Mortgage Brokers Branch, Collection Agencies and 41
 Moslem Society of Toronto, Inc. 59
 Motor Vehicle Accident Claims (Ontario) 44
 Motor Vehicle Dealers Branch (Ontario) 41
 Motor Vehicle Licensing Section (Ontario) 42
 Mount Sinai Hospital 11
 Municipal Tax Offices (See Boroughs)
 National Health and Welfare
 Canada Pension Plan 19
 Family Allowances 18
 Old Age Security 19
 Native Canadian Centre 63
 Neighbourhood Information Centre (N.I.C.) 56
 Neighbourhood Information Post (N.I.P.) 56
 Neighbourhood Legal Services 33, 40
 New Canada 58, 61
 New Canadian Friendship Centre, Salvation Army 58
 New Canadian Programmes (Toronto) 27
 New Democratic Party of Ontario 53
 New Horizons Program 18
 Non Profit Housing Corporation, City of Toronto 32
 North York Borough of
 Board of Education 24
 City Clerk's Office 41
 Department of Public Health 10
 Municipal Tax Office 34
 Parks and Recreation Department 18
 Public Library 57
 North York Branson Hospital 12
 North York General Hospital 12
 North Western Hospital 12
 Nursing Education 26

Nursing Home Inspection Service (Ontario Ministry of Health) 33

Old Age Security (Canada) 19

Ombudsman, Office of 40

Ontario Government of

- Citizens Inquiry Branch 56
- Ministry of the Attorney General

 - Referee Small Claims Court 37

- Ministry of Colleges and Universities

 - Information Branch 24
 - Industrial Training Branch 6, 27
 - Student Awards Branch 24

- Ministry of Community and Social Services

 - Children's Services Branch 20
 - Family Benefits 18
 - Rehabilitation Branch 6

- Ministry of Consumer and Commercial Relations

 - Bailiff Collection Agencies and Mortgage Brokers Branch 41
 - Communications Branch 43
 - Companies Branch 42
 - Consumer Protection Bureau 37, 41
 - Insurance Research Branch 41
 - Lotteries Branch 42
 - Motor Vehicle Accident Claims 44
 - Motor Vehicle Dealers Branch 41, 43
 - Ontario Rent Review 33
 - Ontario Securities Commission 41
 - Real Estate and Business Brokers Branch 41

- Ministry of Culture and Recreation

 - Citizen's Inquiry Branch 56
 - Ontario Welcome House 4, 5, 53, 58
 - Sports and Fitness Branch 52
 - Translation Services 5

- Ministry of Education

 - Correspondence Courses 27
 - Education Records Branch 27
 - Educational Exchange and Special Projects Branch 27
 - Information Systems and Records Branch (Evaluation of Educational Standing) 27

- Ministry of Health

 - Drug Benefit 10
 - Nursing Home Inspection Service 33
 - Ontario Health Insurance Plan 10

- Ministry of Labour

 - Employment Standards Branch 4
 - Ontario Human Rights Commission 4
 - Women's Bureau Careers Centre 29
 - Workmen's Compensation Board, Information Centre 7

- Ministry of Natural Resources

 - Division of Parks 48

- Ministry of Revenue

 - GAINS (Guaranteed Annual Income System) 19
 - Ontario Tax Credit System 34, 37

- Ministry of Transportation and Communications

 - Driver Branch 44
 - Driver Examination Centres 44

- Motor Vehicles Licensing Section 42
- Queen's Park Issuing 43
- Vehicle Branch 43

Ontario Blue Cross Plan 10

Ontario Federation of Labour 7

Ontario Health Insurance Plan 10

Ontario Hospital Association 10

Ontario Housing Corporation

- Housing Registry 32
- Tenant Placement Bureau 32

Ontario Human Rights Commission 4

Ontario Legal Aid Plan 21, 35, 39

Ontario Provincial Police 39

Ontario Securities Commission (Ontario) 41

Ontario Welcome House 4, 5, 53, 58

Parental Education Committee 14

Parkdale Community Legal Services 33, 39

Parks Departments 48 (see Municipal Departments)

Parks, Division of (Ontario) 48

Patronato INAS of Canada 61

Personal Information Investigators 41

Planned Parenthood of Toronto 13

Police, Metropolitan Toronto 11, 39

- Youth Staff Services 20

Police, Ontario Provincial 39

Police, Royal Canadian Mounted 39

Polish Information Centre 62

Portuguese Centre 62

Portuguese Free Interpreter Service 62, 63

Portuguese Social Service Centre 62

Private Home Care Program (Metropolitan Toronto) 33

Problem Central 58

Progressive Conservative Party of Ontario 53

Public Health Departments, see Municipalities

Public Libraries, see Name of Municipalities 57

Queen's Park Issuing 43

Queensway General Hospital 12

Rape Crisis Centre, Toronto 13

Recreations Centres 48

Recreation Departments 48 (See Municipalities)

Rehabilitation Branch (Ontario) 6

Referee, Small Claims Court (Ontario) 37

Rent Review (Ontario) 33

Revenue Canada
Canada Pension Plan Contributions 18
Income Tax 37
Toronto District Taxation Office 19, 37

Rexdale Community Information Directory (R.C.I.D.) 57

Royal Canadian Mounted Police 39

Ryerson Polytechnical Institute, School of Nursing 26

St. Christopher House 53

St. Elizabeth Visiting Nurses Association of Ontario 14

St. Helen's Portuguese Community Centre 62

St. John Ambulance 13, 44

St. Joseph's Hospital 12

St. Michael's Hospital 12, 14

Salvation Army Emergency Counselling and Suicide Prevention Bureau 13

Salvation Army New Canadian Friendship Centre 58

Scarborough, Borough of
Board of Education 24
City Clerk's Office 41
Department of Health 10
Municipal Tax Office 34
Public Library 57
Recreation and Parks Department 18

Scarborough Distress Centre (Samaritans) 13

Scarborough Centenary Hospital 12

Scarborough General Hospital 12

Securities Commission, Ontario 41

Seneca College of Applied Arts and Technology 25
Counselling Office 29
School of Nursing 26

Senior Citizen's Privilege Card (Ontario) 19

Separate School Board, Metropolitan Toronto 24

Silayan Filipino Community Centre 61

Social Planning Council of Metropolitan Toronto 33

Sports and Fitness Division 52

Student Awards Branch (Ontario) 24

Sunnybrook Medical Centre 12, 14

Taxation Office, Toronto District 19

Tax Credit System (Ontario) 19, 34, 37

Tenant Hotline 33

Thorncliffe Information Post (T.I.P.) 56

Toronto, City of
Board of Education 24
New Canadian Programmes 27
City Clerk's Office 41
Department of Parks and Recreation 18
Housing Standards Division 34
Non-Profit Housing Corporation 32
Public Health Department 10, 34
Public Libraries 57
Tax Information Department 34

Toronto District Taxation Office (Canada) 19, 37

Toronto East General Hospital 12

Toronto General Hospital 12, 14

Toronto Home Builders' Association 32

Toronto Hungarian House 61

Toronto Memorial Society 15

Toronto Real Estate Board 32

Toronto Rape Crisis Centre 13

Toronto Western Hospital 12, 14

Translation Services (Ontario) 5

Trigger – Centre for Unemployed Youth 5

Ukrainian Canadian Social Welfare Services 63

Unemployment Insurance Canada 6

University of Toronto
English as a Second Language 29
Faculty of Nursing (see also Colleges of Applied Arts and Technology) 26

University Settlement 5, 53

Vehicle Files, Vehicle's Branch (Ontario) 43

Vehicle Licence Issuing Offices 43

Venereal Disease Information (Ontario) 14

Victorian Order of Nurses 14

Vietnamese Fraternal Association 63

Vietnamese Refugee Group 63

Visiting Homemakers Association 14

Welcome House, Ontario 4, 5, 53, 58

Wellesley Hospital 12

Weston Information and Referral Centre (W.I.R.C.) 57

Women's Bureau (Ontario) 29

Women's College Hospital 12, 14

Women's Information and Referral Centre 52

Women's Resource Centre 52

Woodgreen Community Centre 53, 60

Workmen's Compensation Board, Ontario 7

Y.M.C.A. (Young Men's Christian Association) 51
Counselling Service 29

Y.M.H.A. and Y.W.H.A. (Young Men's and
Young Women's Hebrew Association) 51

Y.W.C.A. (Young Women's Christian Association)
51

York Borough of

 Board of Education 24

 Programmes Office 28

 City Clerk's Office 41

 Department of Public Health 10

 Municipal Tax Office 34

 Parks and Recreation Department 18

 Public Library 58

York Community Services 58, 61

York-Finch General Hospital 12

York Information Centre 57, 62

York University 29

Young Men's Christian Association (Y.M.C.A.) 51

 Counselling Service 30

Young Men's and Young Women's Hebrew
Association (Y.M.H.A.) 51

Young Women's Christian Association
(Y.W.C.A.) 51

Youth Staff Services (Metropolitan Toronto
Police Department) 20

